



THE
LOST DOGS
HOME

annual report

'23

'24

What we stand for

Our Vision

Giving animals the best chance of a happy and healthy life.

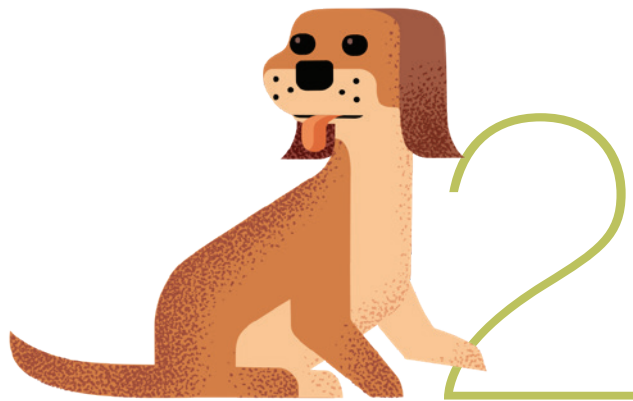
Our Purpose

We care for lost dogs, cats and other companion animals. We reunite lost pets with their families, find new homes for others, and always seek the best possible outcomes for all animals that come into our care.

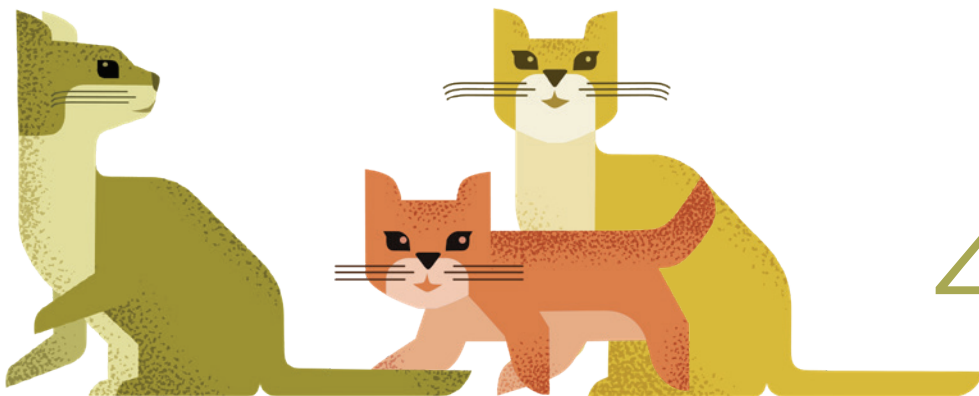
Our Strategic Pillars

1

Compassionate care for our animals.



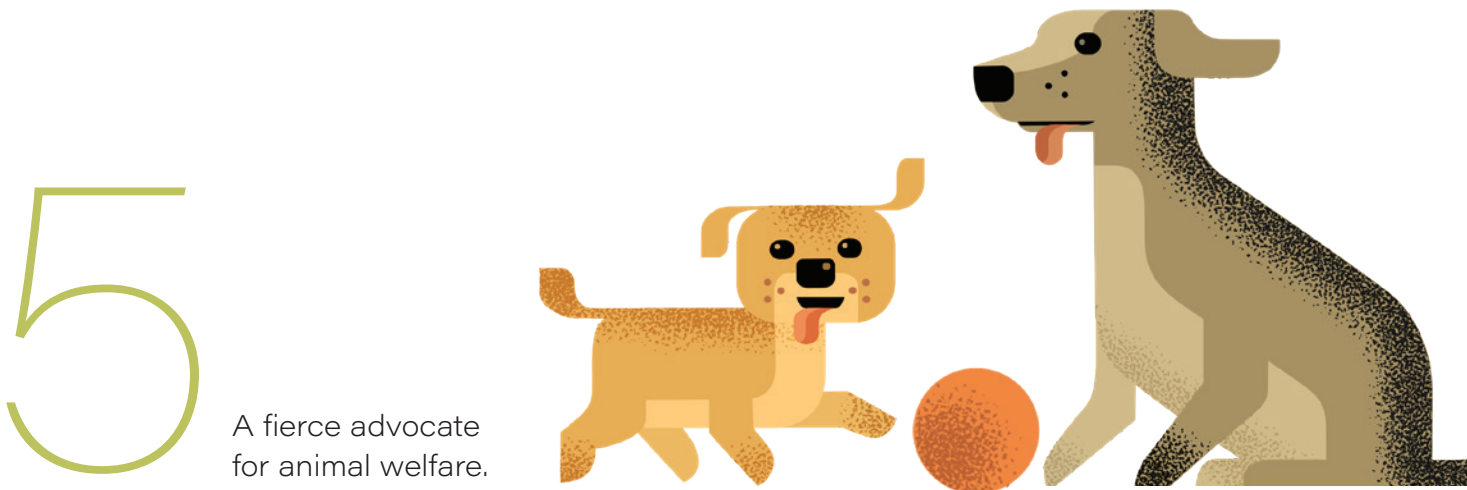
A modern and sustainable charity.



An employer of choice.

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Joint Chairman & CEO Report

The increased cost of living continued to impact Australians this year and it was no different for The Lost Dogs' Home.

The number of lost and abandoned animals arriving at our shelters again exceeded 18,000 and sadly we had a significant increase in the number of puppies being surrendered.

The financial stress on families also contributed to the reduced number of animals being reclaimed placing further pressure on the Home with the shelters at close to capacity for a significant part of this financial year.

As part of our ongoing efforts to ensure as many people as possible remain with their pets we launched, Home Together, an Australian first for shelters, designed to keep pets with their families in times of crisis or hardship.

We are always truly grateful for the way Victorians open their hearts and homes to the animals that arrive through our doors. During the 2023-2024 financial year more than 7800 pets found forever homes. In addition to this fantastic achievement, almost 4000 animals were cared for in foster homes. We are immensely appreciative of the tireless commitment of our wonderful foster carers who, like our volunteers, do an exceptional job.

Our staff across all areas of the Home yet again showed their unwavering dedication to the animals they care for.

We would like to say a big thank you to all our supporters for helping us remain a fierce advocate for animals.

In the coming year, we will continue to focus on our priority to provide excellence in animal welfare and our enduring compassion for our animals will drive us.

We will continue to upgrade our Cranbourne shelter and will make sure we are in a healthy financial position to continue to build on the positive outcomes for our staff and most importantly the animals at The Home.



A handwritten signature in black ink, appearing to read 'S. Greaves'.

Simon Greaves
Chairman



A handwritten signature in black ink, appearing to read 'Grant Robb'.

Grant Robb
Chief Executive Officer



Year in Review

18,228

animals came into our care



Adoptions

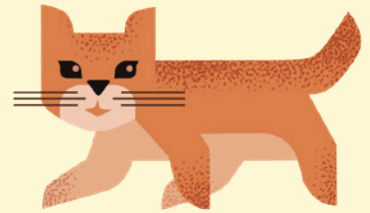
7,804

animals adopted, including:



5,918

cats/kittens



1,886

dogs/puppies

up by **11%**

Reunions

4,035

animals reunited
with their families

Foster

3,999

animals in
foster homes



Vets

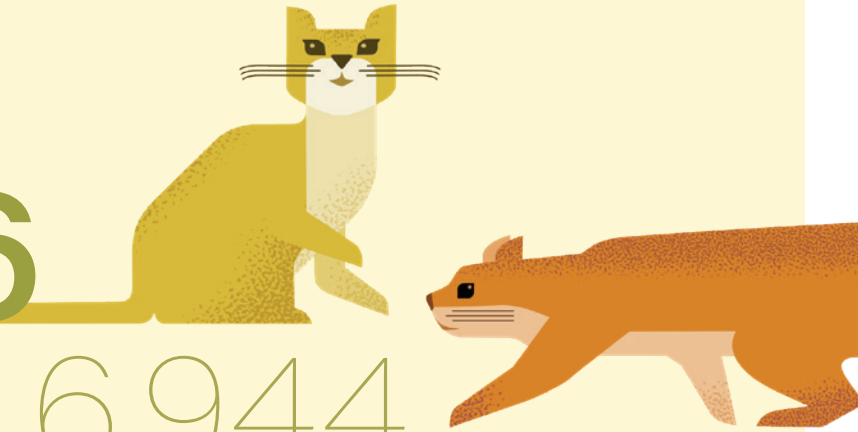
Our vets performed

88,306

procedures and treatments including

6,944

animals desexed



Volunteers

145

volunteers, an increase of 38% from last year

Live Outcomes

Dogs

94.5% (-2.1%)

Cats

87.9% (+0.2%)



Adoptions

Coco & Michele.

At just 11 weeks-old Coco was found on a main road in one of Melbourne's western suburbs, all alone and in quite a bit of pain.

She had a very sore and injured eye so our wonderful vet team performed surgery to remove her eye and relieve her suffering.

Despite her missing eye, Coco was exactly just like any other kitten, playful and full of adventure. Simply, a healthy kitten that just needed to be loved forever.

Because she had one eye, sadly it was taking a bit longer to find Coco a home until she met Michele.

It was love at first sight for Michele and the feeling was mutual.

"Coco has brought so much joy into the home," says Michele. "She's so wonderful and beautiful and so affectionate. She loves everybody, and everybody loves her"

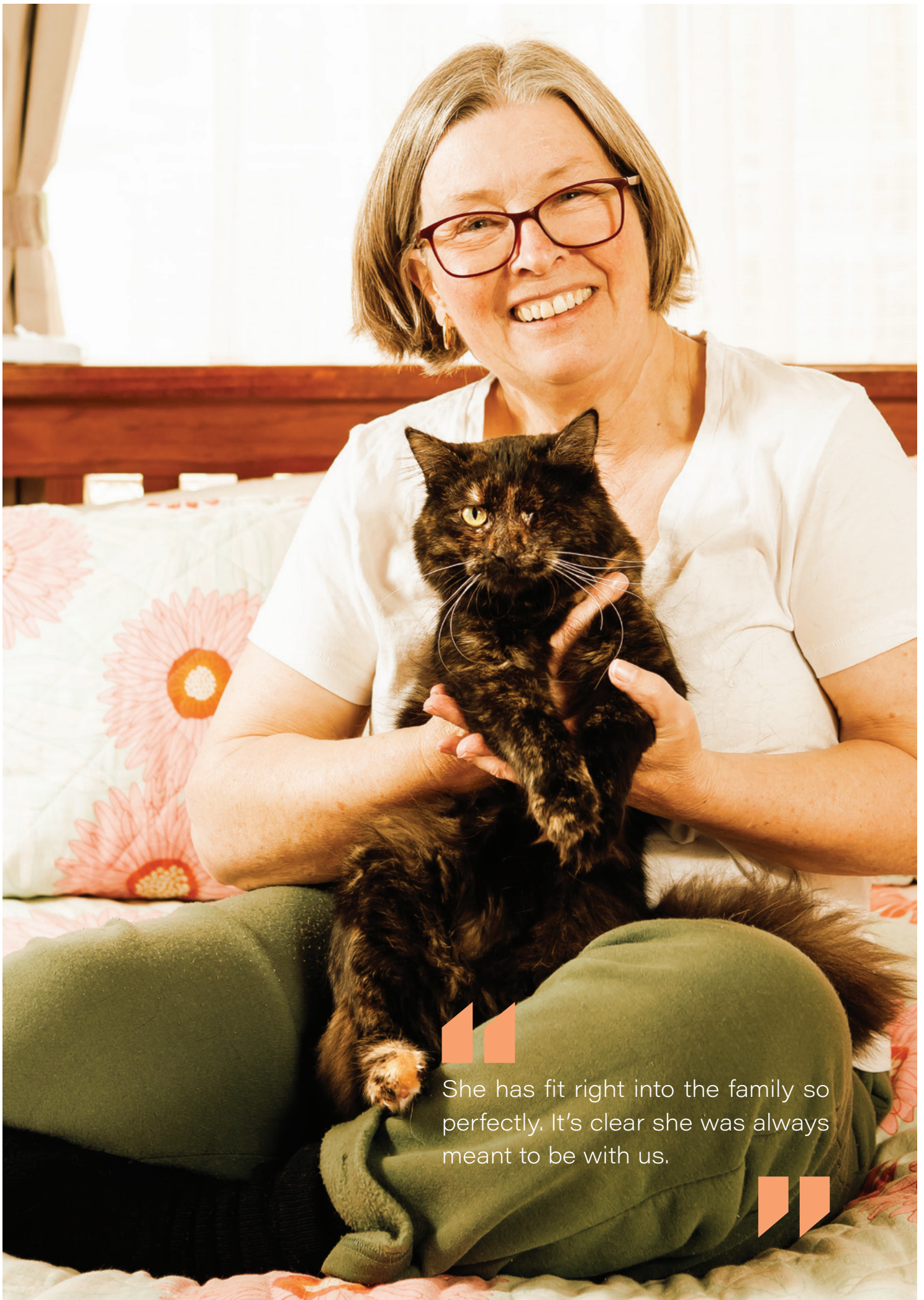
Coco now has made friends with her other "fur siblings" and she has grown from a shy little kitten to a confident young cat that is living her best life.

"She is getting along with the cat and two dogs she now lives with," explains Michele.

"She loves to sit in her hammock, inside, and watch the birds outside.

She has fit right into the family so perfectly. It's clear she was always meant to be with us!"





She has fit right into the family so perfectly. It's clear she was always meant to be with us.





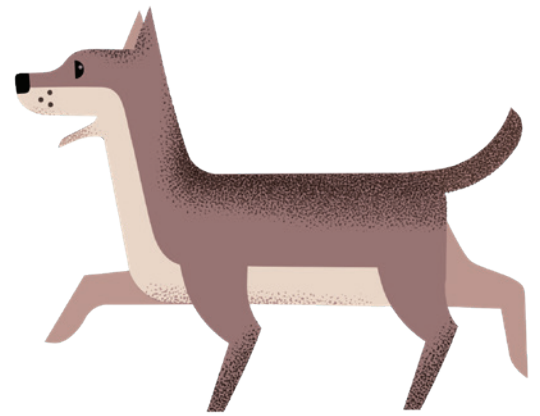
Making sure your pets microchip details are up-to-date is super important ... If Wolfgang wasn't microchipped, I may have lost him forever.



Reunions

Together again:

Wolfgang
& Marilyn.



Every year thousands of animals, and dogs in particular, go missing, spooked by fireworks, thunder or other sounds that hurt their sensitive ears.

Not only is it a frightening experience for the animals concerned but also for their families who experience the trauma of realising their pet is missing.

Marilyn's worst nightmare was realised after her beloved pooch Wolfgang ran away after being spooked by fireworks at a park. Despite Marilyn searching throughout the night, sadly Wolfgang couldn't be found.

Luckily for Wolfgang he made his way to the Home where he was kept safe and cared for until his reunion with Marilyn the next day.

"It's a miracle he wasn't hurt, we feel so lucky to have him back," she says.

"Making sure your pet's microchip details are up-to-date is super important and I hope that sharing our story will help other people and their pets. If Wolfgang wasn't microchipped, I may have lost him forever."

The Lost Dogs' Home's admissions department has seen a 31 per cent increase in animals arriving with a microchip compared to the previous year.

While it's pleasing that the message is starting to get through, there are still too many without a microchip and it is extremely difficult to reunite a pet with its family without one.

Vets

Luka the brave.

At 8:36pm on a December evening, The Lost Dogs' Home received an urgent call from a Council Ranger. Someone had found a big, beautiful Kangal Shepherd dog, affectionately known as 'Mr Tinky Winky,' wandering the streets, lost and alone.

Our Animal Ambulance Driver, Kylie, sprang into action, hitting the road to rescue Mr Tinky Winky and bring him to the warmth and safety of our shelter. Here, he was greeted with nourishing food, fresh water, and a cozy bed to rest his weary body. Our dedicated vets and vet nurses made sure he wasn't suffering from any immediate medical concerns.

Our vets determined Mr Tinky Winky needed leg surgery for a ruptured cruciate ligament in his knee that would have caused him pain and discomfort if not treated soon. This was a major operation, but Mr Tinky Winky was such a brave boy.

After some time in foster care, he was healed and ready to find his forever home and as soon as he met Chris and Jess, we knew he had found his happily-ever-after. The couple decided to re-name him Luka.

"He's such a chilled dog and has taken everything in his stride," says Chris. "I think it was more us that needed to settle into a new routine, as opposed to him. His favourite thing at the moment is sleeping, he is such a lazy bones!"

Chris says he hopes Luka will find all the happiness and love he deserves with his new family.

"I hope we can provide him with a balanced, healthy life that allows him to reach his full potential. He has now met the cat and was merely intrigued, opposed to any maliciousness. They might even become friends. Slow and steady is the way."

"Slow introductions to everything," said Chris.





I hope we can provide him with a balanced, healthy life that allows him to reach his full potential.





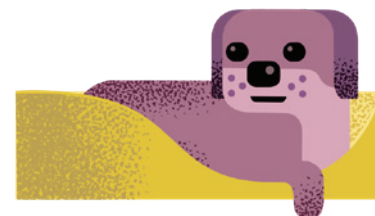
She loves a nap, loves a snore. Her favourite thing at the moment is destroying her toys and watching the fluff fall everywhere.



Behaviour

Tash.

Getting better every day.



At just one year old blue staffy Tash was picked up by our overnight ambulance wandering on a street. She was scared, alone and confused about what was happening.

As with many of the strays that end up in our shelters, we often have limited history of the circumstances that bring them into our care and Tash wasn't any different. We discovered she was very scared of other dogs and didn't know how to walk on a lead.

Tash was admitted to our behaviour program and with positive reinforcement training discovered the world wasn't such a scary place after all.

After three months in our care, Tash was ready to begin the next chapter of her life. She found that with Bethany and Michael.

"She was a bit shy and timid when we first took her home," says Bethany.

But over time, her personality has come out and she is very goofy and now her tail does not stop wagging."

With the help of her new family Tash is still working on her anxiety but it's getting better everyday.

"She gets nervous around electronic scooters, for example, as she has never seen those before. But she is getting so much better on walks. She likes to sit and watch the world go by. When she gets excited, she's learnt to just watch and sit by our feet. She now watches dogs do their thing and isn't as stressed around them."

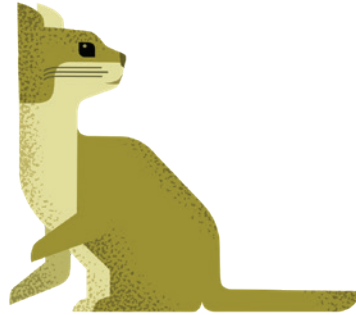
Bethany says watching Tash blossom into a curious and loving dog was an amazing feeling.

"She loves a nap, loves a snore. Her favourite thing at the moment is destroying her toys and watching the fluff fall everywhere."

Sometimes walks take longer because Tash wants to sit and watch the world. "It's so rewarding to see them getting better. In just two months she's grown in leaps and bounds."

Looking to the future

Home Together.



In an Australian first for shelters, The Lost Dogs' Home has developed a new program designed to keep pets with their families in times of crisis or hardship.

Katie is our Pet and Family Advocate who is running our Home Together program.

She's there for people who are experiencing a crisis or significant hardship. She connects them to support, advocates to services and navigates through possible solutions so people can address the barriers they're facing to reclaim or hold onto their pets.

Katie says her focus is on preventing surrenders and increasing people's capacity to reclaim their pets.

"My aim is to help people feel supported and cared for in their time of crisis, and to be a non-judgemental person who can recognise the challenges someone may be facing," she says.

"The connection between people and their pets is so powerful, it can get people through a lot and can help them to feel unconditional love."

Katie is a qualified social worker who describes her role as "a dream come true."

"I love my dogs so much, and to see people going through a hard time and having to possibly face surrendering their pet just breaks my heart," she says. "My main goal is for people to feel supported and cared about, and for pets to be in loving homes with enough love and food."

She hopes that soon there will be more jobs like hers in shelters right across Australia so even more people and their pets can stay home together.

*The Home Together program is made possible by the **Petstock Foundation**.*



“

The connection between people and pets is so powerful, it can get people through a lot and can help them to feel unconditional love.

”

Foster

Foundation of caring.

With significant travel commitments for work, owning a dog isn't possible at the moment for Fraser, but being a foster carer is perfect.

"I love dogs and love to be involved with them, so being able to do that and support The Lost Dogs' Home is amazing," he says.

His last foster animals were two 12-week pups who were sadly abandoned shortly after being born.

"When I picked the puppies up it was the first time I'd been to shelter in a while. I was really impressed by the staff and just how well everything is organised. Being a foster carer also means it's not a huge financial consideration as everything is provided for the animals including vet care," says Fraser.

"Having animals around makes you realise that while you are putting the time into caring for them, they are also caring for you through love and cuddles and that's good for mental health."

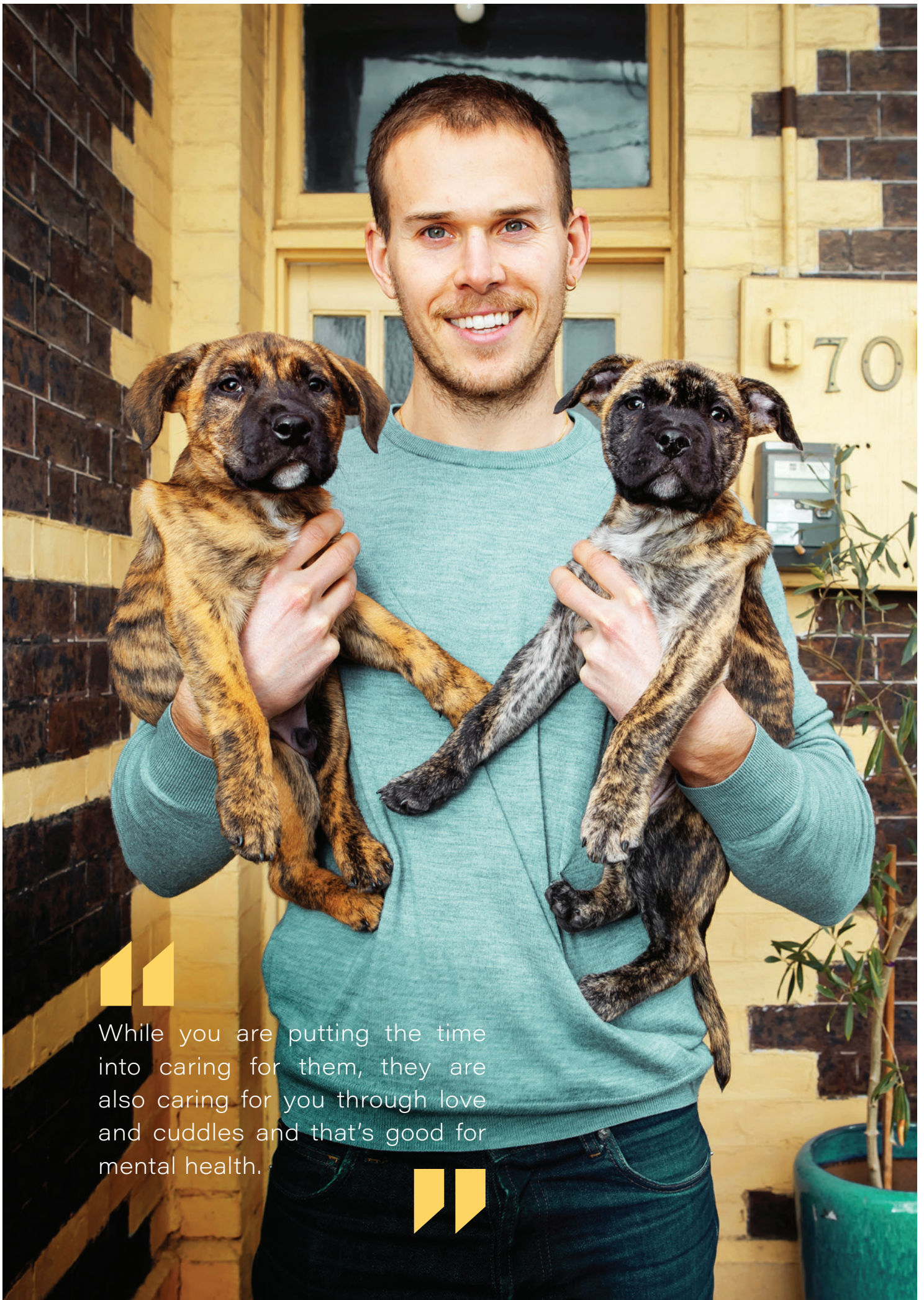
Fraser says that being a foster carer to puppies means knowing you are contributing to setting a strong foundation for happy and healthy pups.

"There was lots of basic skill training like lead training teaching them how to sit. It does take patience," he says. "It was very hard to give them back to the shelter as we spent so much time together. There were lots of tears but I had full confidence they were going to go to a really good home."

"Foster care is also a good way to discover whether you are ready to commit to a dog full time," says Fraser.

"Ultimately, it's just incredibly rewarding."





While you are putting the time into caring for them, they are also caring for you through love and cuddles and that's good for mental health.

Board of Directors

The board is responsible for the overall governance, management and strategic direction of the organisation and for delivering accountable corporate performance in accordance with the organisation's goals and objectives.



Simon Greaves
Chairman



Kristine Daniels



Kim Flanagan
(Until November 28, 2023)



Tanya Khan



Sue Noble



Rohan Filer



Mitch Hancock



Craig Tucker



Sharon Rowland
(Until March 26, 2024)

Legacies

Thank you!

The Lost Dogs' Home is forever grateful for the thoughtfulness of the following people whose legacies were received throughout this year:



Gifts in Wills

Judith Elizabeth Abbott
Sandra Donna Arnold
Antony Bassiliadis
Julie Anne Bastow
Stuart James Bates
Gordon Francis Bayne
Ingrid Marie Beck
Marilyn Joy Black
Elizabeth Anne Blair
Elizabeth Susan Bolyos
Margaret Fanny Bowman
Joan Frances Brett
Pamela Verona Brettell
Peter Robert Brown
Linda Button
Pauline Cawthan
Nita Lilian Cherry
Joy Jean Christensen
Enid Agnes Connors
Nancy Lousie Curtis
Mary Anne Dooley
Patricia Downes
Miriam Fay Fennell
Shirley Florence Fricke
Bob (Robert) Gill
Elizabeth Mary Glynn
Rena Grantham
Garry John Grinter
Assunta Susie Hall
Rhonda Hobbs
Betty Evelyn Ireland
Adelaide Margaret Johnson
Alice Emily Kaufmann

Glenn Richard Lynch
Lynette Joan Mara
Stefan Matko
Maxwell McCormick
Patricia Anne McDonald
Donald Jack McGregor
Mars Prudens McMillan
John Richard Minogue
Betty Isabel Morris
Sigrid Hanne Mueller
Patricia Neary
Christine Mary O'Connor
Patricia Ann Palmer-Lee
Margaret Ruth Park
Jennifer Peta Richardson
Ann Patricia Robertson
Donald Abraham Rosevear
Mary Russell
Anthony Louis (Tim) Saclier
Millicent Jean Saultry
Marion Roma Schimleck
Lesley Margaret Sievers
Peter Randall Siminton
June Lorraine Smith
Brian Lindsay Stewart
Isolde Stoeckel
Lee Sylvia Taylor
Catherine Sheilds Van Leuvan
Beatrice Olive Williams
Francis 'Max' Wittmann
Alex Yakovlev
Joan Lorraine Yaxley
Marie Therese Young

Enduring Legacies

Eleanor Margrethe Albiston Stang Trust
Roy McCowan Russell & Beryl Russell & Harold Brumley Trust
Frederick K & Margaret R Cline Bequest
Clarice Nellie Dibbin Trust
The Drury Trust
Shirley Margaret Duffin Memorial For Animal Welfare
Estate of the late Mary Ann Edwards
Estate of Charles Keith Edwards
Estate of Leon Anthony Fennessy
Marjorie Hayes & Olivia Cock Memorial
Patricia Mary Holmes Charitable Trust Fund
The Joyce Hood Charitable Trust
Dorothy Jean & Thompson Jackson Trust
Andrew Kay Trust
Joseph Norman Mason Trust
Beatrice May Middlin Trust
Thomas Rubie Purcell & Olive Esma Purcell Trust Fund
Harry Schofield Trust
The Allan Shaw Charitable Trust
William Arthur Shipperlee Trust
Estate of the late Edward Nelson Stannard
The Stombuco Family Legacy
Estate of Carl Laurie Sutton
Estate of Elsie Ruth & Harry R Taafe
John Taylor Trust
The Thomas Charles Tucker Charitable Trust
Lesley Gordon Vaughan Trust
Jeanette Tye Webster Endowment
Kathleen Ann White Charitable Trust
Ada Withers Estate

Our Patron

Lady Primrose Potter AC is a distinguished philanthropist in Australia, known for her advocacy across diverse fields including science, medicine, the arts, and animal welfare.



Having spent her whole life surrounded by animals, Lady Potter's deep affection for them is evident in her advocacy efforts.

Through her patronage, she aims to share the profound joy animals bring into our lives and inspire others to cherish and protect them.

Philanthropic Gifts

The generous financial support from the donors listed below has made a remarkable difference to the lives of the animals and the essential animal welfare services we provide.

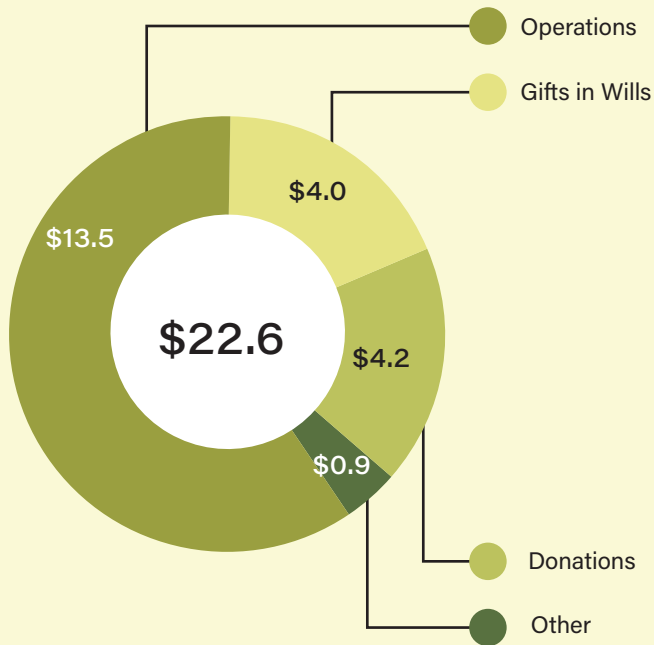
Constance Ackroyd Trust
Animal Welfare Fund
Rita Andre
Aileen T Braybon
Ann Caroe
Vanessa Fahey
The HMA Foundation
Dorae Jesberg

Miles Nicholls and Barbara Cargill
Petstock Foundation
Lady Primrose Potter AC
Judith F Stembridge
Helen Macpherson Smith Trust
Rebecca Waters
Berniece and Colin Wight
Rodney and Ann-Maree Wubben

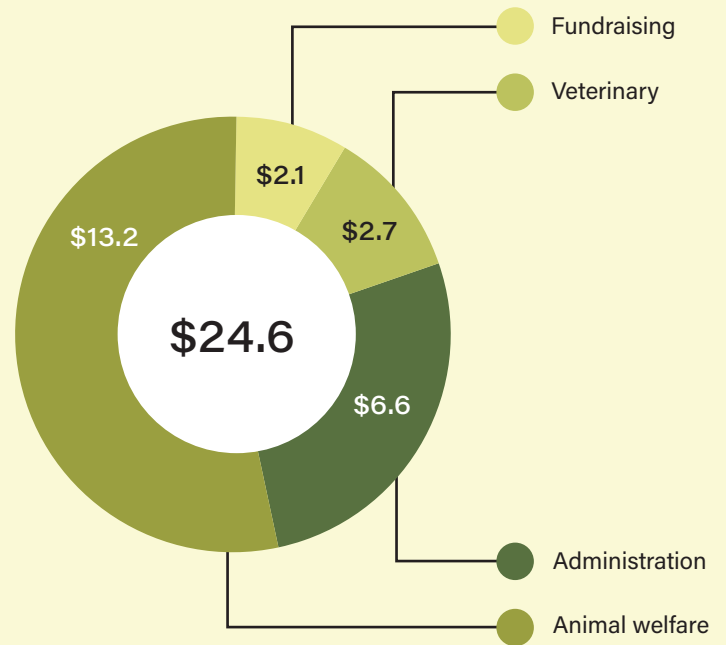


Key Financials 2023-2024

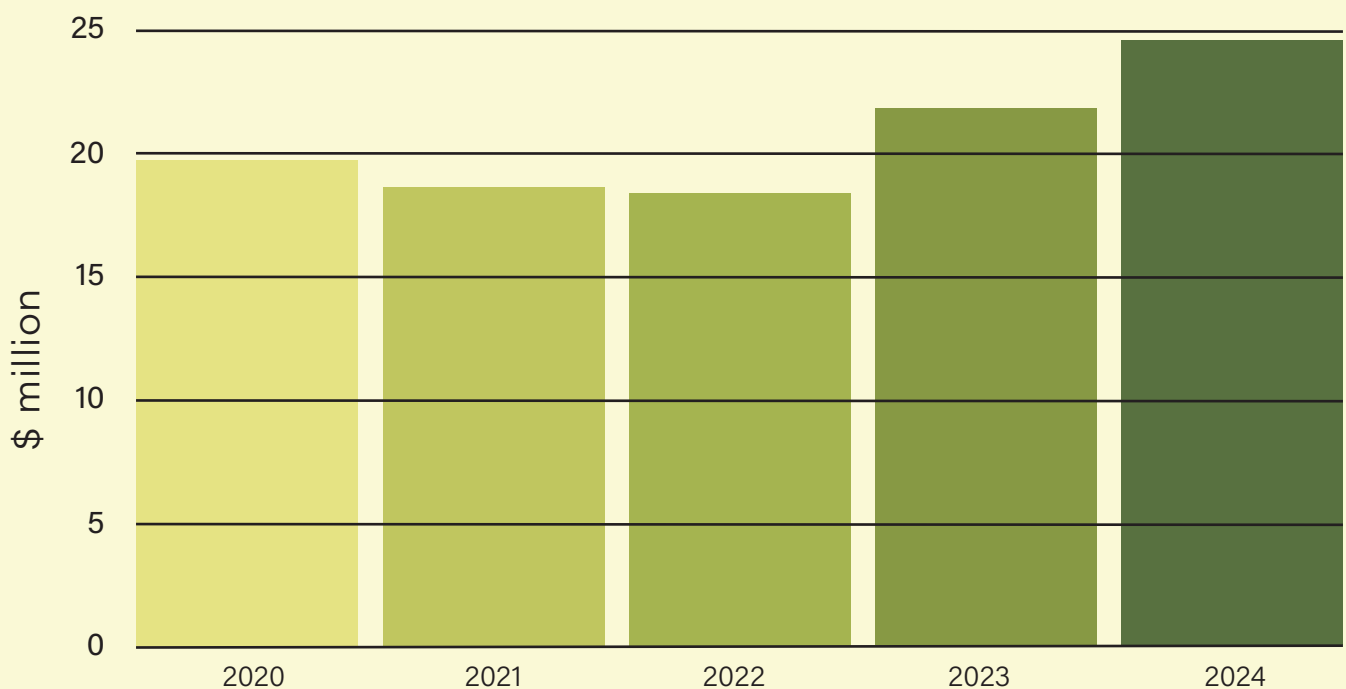
Our income (\$ million)



Our expenses (\$ million)



The Lost Dogs' Home Expenditure trend



The Lost Dogs' Home full financials are available at www.dogshome.com or in hard copy by request via email at communications@dogshome.com

Statement of profit or loss and other comprehensive income For the year ended 30 June 2024

| | | 2024 \$ | 2023 \$ |
|---|---|---------------------|---------------------|
| Revenue and other income | | | |
| Revenue from continuing operations | 3 | 13,460,175 | 12,654,807 |
| Donations income | | 4,150,317 | 3,617,156 |
| Gifts in Wills income | | 4,039,442 | 7,574,822 |
| Government grants | | - | 66,763 |
| Other income | 4 | 931,205 | 638,317 |
| | | 22,581,139 | 24,551,865 |
| Expenses | | | |
| Animal welfare expenses | | (13,195,603) | (11,907,161) |
| Fundraising expenses | | (2,090,327) | (1,643,625) |
| Veterinary expenses | | (2,680,145) | (2,390,933) |
| Administration expenses | | (6,591,505) | (5,938,736) |
| | | (24,557,580) | (21,880,455) |
| Surplus/(Deficit) for the year attributable to the members of The Lost Dogs' Home | | (1,976,441) | 2,671,410 |
| Other comprehensive income/(loss) | | | |
| <i>Items that will not be reclassified subsequently to profit or loss</i> | | | |
| Change in fair value of financial assets measured at fair value through other comprehensive income | | 697,772 | 639,618 |
| Other comprehensive income/(loss) for the year | | 697,772 | 639,618 |
| Total comprehensive income/(loss) for the year attributable to the members of The Lost Dogs' Home | | (1,278,669) | 3,311,028 |

The above statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes.

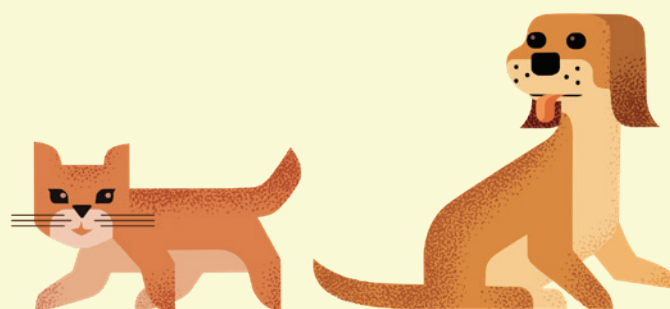


Statement of financial position

As at 30 June 2024

| | | 2024 \$ | 2023 \$ |
|---------------------------------------|----|-------------------|-------------------|
| Assets | | | |
| <i>Current assets</i> | | | |
| Cash and cash equivalents | 6 | 4,933,742 | 6,373,196 |
| Trade and other receivables | 7 | 1,065,183 | 1,348,731 |
| Inventories | 8 | 109,772 | 93,648 |
| Other assets | | 407,095 | 488,109 |
| Total current assets | | 6,515,792 | 8,303,684 |
| Non-current assets | | | |
| Financial assets | 9 | 13,671,320 | 12,537,631 |
| Intangible assets | 10 | 7,144 | 11,650 |
| Property, plant and equipment | 11 | 13,130,414 | 13,011,969 |
| Right of use assets | 12 | 36,828 | 57,577 |
| Total non-current assets | | 26,845,706 | 25,618,827 |
| Total assets | | 33,361,498 | 33,922,511 |
| Liabilities | | | |
| <i>Current liabilities</i> | | | |
| Trade and other payables | 13 | 1,926,360 | 1,364,615 |
| Provisions | 14 | 1,080,927 | 967,689 |
| Lease liability - Right of use assets | 12 | 11,387 | 20,452 |
| Total current liabilities | | 3,018,674 | 2,352,756 |
| Non-current liabilities | | | |
| Provisions | 14 | 242,995 | 180,734 |
| Lease liability - Right of use assets | 12 | 26,459 | 36,982 |
| Total non-current liabilities | | 269,454 | 217,716 |
| Total liabilities | | 3,288,128 | 2,570,472 |
| Net assets | | 30,073,370 | 31,352,039 |
| Equity | | | |
| Reserves | 15 | 3,346,720 | 2,774,045 |
| Accumulated surplus | | 26,726,650 | 28,577,994 |
| Total equity | | 30,073,370 | 31,352,039 |

The above statement of financial position should be read in conjunction with the accompanying notes.



Statement of changes in equity

For the year ended 30 June 2024

| | Reserves \$ | Accumulated surplus \$ | Total equity \$ |
|--|------------------|------------------------------|--------------------|
| Balance at 1 July 2022 | 2,145,096 | 25,895,915 | 28,041,011 |
| Surplus for the year | - | 2,671,410 | 2,671,410 |
| Other comprehensive income | 639,618 | - | 639,618 |
| Total comprehensive income for the year | 639,618 | 2,671,410 | 3,311,028 |
| Other equity movements | (10,669) | 10,669 | - |
| Balance at 30 June 2023 | 2,774,045 | 28,577,994 | 31,352,039 |
| | Reserves \$ | Accumulated surplus \$ | Total equity \$ |
| Balance at 1 July 2023 | 2,774,045 | 28,577,994 | 31,352,039 |
| Deficit for the year | - | (1,976,441) | (1,976,441) |
| Other comprehensive income | 697,772 | - | 697,772 |
| Total comprehensive loss for the year | 697,772 | (1,976,441) | (1,278,669) |
| Other equity movements | (125,097) | 125,097 | - |
| Balance at 30 June 2024 | 3,346,720 | 26,726,650 | 30,073,370 |

The above statement of changes in equity should be read in conjunction with the accompanying notes.

Statement of cash flows

For the year ended 30 June 2024

| | 2024 \$ | 2023 \$ |
|---|--------------------|--------------------|
| Cash flows from operating activities | | |
| Receipts from customers (inc GST) | 16,060,578 | 13,170,288 |
| Payments to employees and suppliers (inc GST) | (25,363,875) | (21,974,298) |
| | (9,303,297) | (8,804,010) |
| Donations received | 4,150,317 | 3,617,156 |
| Gifts in Wills received | 4,039,442 | 6,235,748 |
| Government grants received | 177,329 | 10,398 |
| Interest received | 226,485 | 96,853 |
| Net cash from/(used in) operating activities | (709,724) | 1,156,146 |
| Cash flows from investing activities | | |
| Payments for investments | (1,787,635) | (2,103,065) |
| Payments for property, plant and equipment | (830,320) | (383,646) |
| Proceeds from disposal of investments | 1,434,348 | 1,902,438 |
| Dividends received | 453,877 | 399,256 |
| Net cash used in investing activities | (729,730) | (185,018) |
| Net increase/(decrease) in cash and cash equivalents | (1,439,454) | 971,128 |
| Cash and cash equivalents at the beginning of the financial year | 6,373,196 | 5,402,067 |
| Cash and cash equivalents at the end of the financial year | 6 | 6,373,196 |

The above statement of cash flows should be read in conjunction with the accompanying notes.



The Lost Dogs' Home Headquarters

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www.dogshome.com
