



THE
LOST DOGS
HOME.

annual report

'22

'23

What we stand for

Our Vision

Giving animals the best chance of a happy and healthy life.

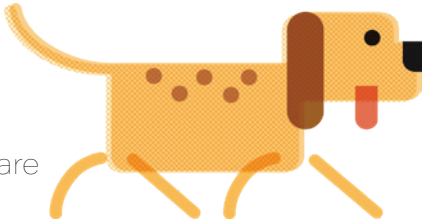
Our Purpose

We care for lost dogs, cats and other companion animals. We reunite lost pets with their families, find new homes for others, and always seek the best possible outcomes for all animals that come into our care.


Our Strategic Pillars



1




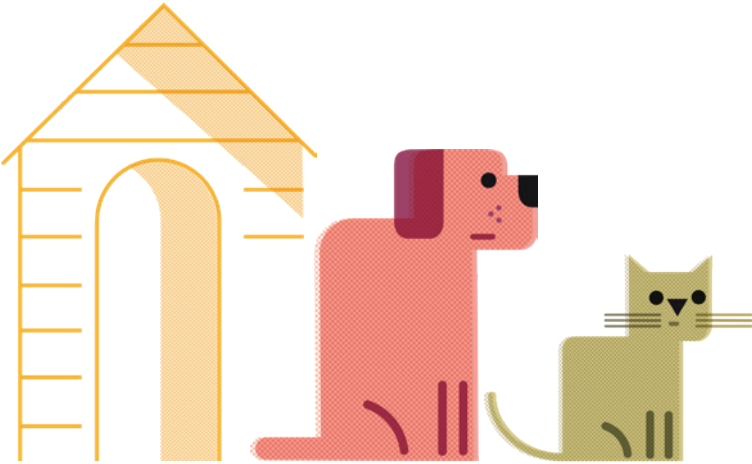
2



Compassionate care for our animals.

A modern and sustainable charity.



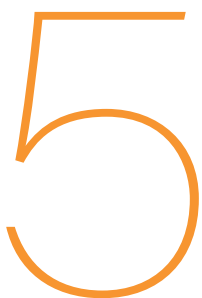


4

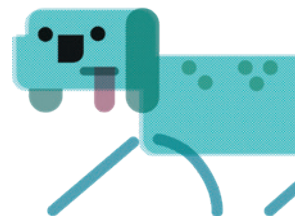
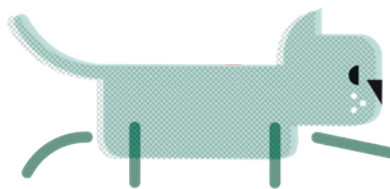
An employer of choice.

Contents

JOINT CHAIRMAN & CEO REPORT	3
YEAR IN REVIEW	4
ADOPTIONS - Robbie the Brave!	6
REUNIONS - Shirley and Manaia	9
VETS - Trevor's story	10
BEHAVIOUR - Chloe and Sheldon	13
LOOKING TO THE FUTURE	14
FOSTER - Fifty-one kittens...	16
BOARD OF DIRECTORS	18
LEGACIES	20
KEY FINANCIALS	22



A fierce advocate for animal welfare.





Joint Chairman & CEO Report

This year was business as usual for our shelter operations, which meant numbers of animals needing our care increased significantly yet again. We received an additional 1,683 lost, abandoned or surrendered animals into the Home, compared to last year.

Our greatest operational challenge continues to be the overwhelming numbers of cats and kittens needing our help as kitten season steadily increases year on year. However, we also find ourselves with other emerging challenges.

As owners return to the workplace and pets are left at home, increasing numbers of dogs are being surrendered with behaviour problems due to lack of socialisation during and post COVID as well as 'back to work' anxiety issues.

The cost of living is also undoubtedly having an impact, forcing people to surrender their beloved pets when the expense of care takes them beyond their budget. As a result, we also received many more animals requiring surgical and more complex veterinary care requirements.

In response, our adoptions and reunion rates increased yet again. The numbers of animals being placed into foster homes also increased by an extraordinary 46%.

This is thanks to our dedicated staff across the whole of organisation going the extra mile to make sure we continue to deliver the very best animal welfare care possible, and our amazing and loyal supporters who continue to contribute and support the important work of the Home, despite these financially challenging times.

Our focus in the coming year will be on growing our capacity for in-shelter behaviour treatments, post adoption support, and making sure we have the funds available for increased veterinary care.



Simon Greaves
Chairman



Grant Robb
Chief Executive Officer

Year in Review

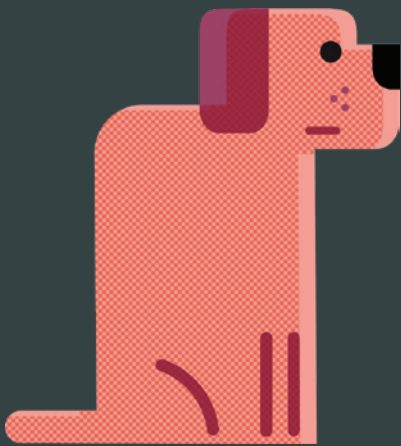
18,032

animals came into our care,
up by almost **20%**

Adoptions

8,132

animals adopted, up by **22%**



6,441

cats/kittens



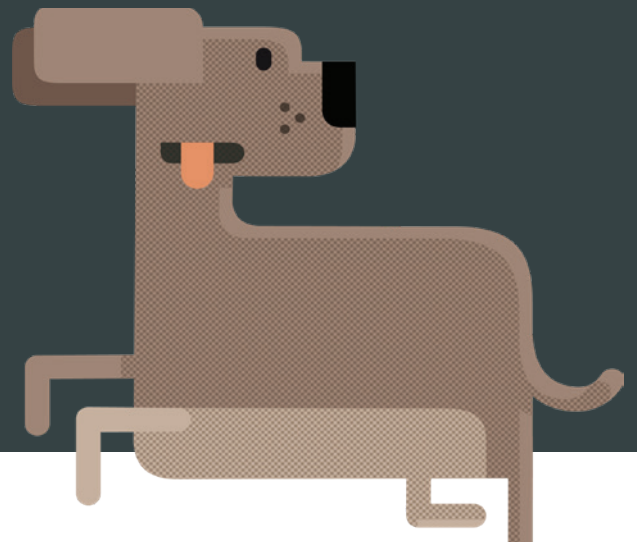
1,691

dogs/pups

Reunions

4,462

animals united
with their families

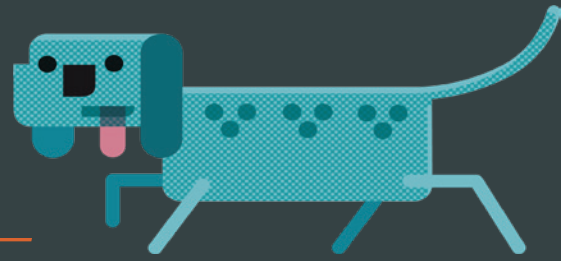


Foster



4,365

animals in foster homes,
up by **23%**



Vets

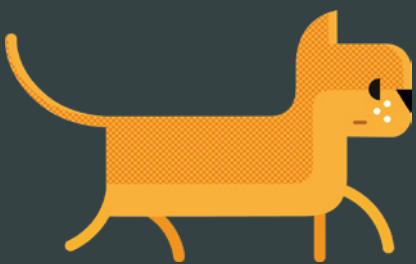
7,312

procedures and treatments carried
out across our vet hospitals



3,378

animals seen including **759** desexing
procedures carried out at **Frank Samways
Veterinary Clinic**



105

volunteers, an increase of
61% from last year



30%

of cats humanely euthanised,
a **-3%** difference from last year

10%

of dogs humanely euthanised,
a **+3%** difference from last year

Adoptions

Robbie the Brave!



Weighing just two kilos, and critically under-weight, the five-month-old cavoodle arrived at The Lost Dogs' Home after being trapped without any food or water for two weeks in a warehouse.

He was matted, weak from hunger and thirst, he could barely stand.

The shelter and vet teams were greeted with a very confronting scene when the pup first arrived on our doorstep at the start of the year.

It's unimaginable the hunger, confusion and pain he would have been experiencing.

He was quickly transported to our sick and injured ward where he was lovingly and gradually nursed back to health by our vet and shelter teams.

As he started to slowly gain some weight and could stand without shaking, it was time to get him into a foster home and that's where Dina and Ray came in.

The couple fell in love with the youngster as soon as they saw him and named him "Robbie the Brave!"

For the next two months Robbie spent his time building much needed muscle tone and weight.

"When we heard his story, we were utterly heartbroken and came to get him right away," said Dina. "He has been through so much, it is now time for him to heal and start a better life," she said.

In an outcome that reduced everyone at the shelter to happy tears, Dina and Ray decided to make Robbie a permanent part of their family by adopting him.

"There was no way, we were going home without him," said Ray. "We just love our brave boy so much and from now on he will have the best life that he could possibly dream of."



Picture Courtesy Wayne Taylor / Herald Sun



He has been through so much, it is now time for him to heal and start a better life





“ Get your pets microchipped and registered to just keep them in check and know where they are, you never know when they might turn up again. ”

Reunions

Together again: Shirley and Manaia

"Oh my gosh I can't believe you're here I really can't believe it!" That was Shirley's response when she was reunited with her beloved Manaia just recently.

After escaping through a fence Manaia was nowhere to be found.

Missing for two years, Shirley then faced a double devastation, losing her husband during this time.

"It was heartbreaking. Especially when Manaia's registration renewals came. I couldn't bring myself to tell the council he was gone, it was too hard to face that," said Shirley.

But earlier this year, the miracle Shirley had prayed for was realised.

"I was at the cemetery visiting my husband the day before his birthday when I looked at the phone and then I read the email, I could not believe it, I was shocked. After two years missing, Manaia was waiting to be picked up from The Lost Dogs' Home," explained Shirley.

"I was anxious I did not know what to expect but I was so happy, and he warmed up to me straight away and even the car ride home it was like as if he was never gone. I just sat there looking at him in the mirror, and I kept thinking I cannot believe it!"



Shirley was thankful for the decision they made all those years ago to have Manaia microchipped.

"Get your pets microchipped and registered to just keep them in check and know where they are, you never know when they might turn up again. We're inseparable now, the way it should be."

Vets

Trevor's story

Twelve-week-old Trevor arrived at the Home in a shocking state.

His little white legs were almost entirely covered in severe wounds.

This tiny, fragile puppy had been attacked by another dog.

The Home's Head of Veterinary Services, Dr Jessica Wilde, said Trevor needed urgent care.

"Seeing any animal in pain is distressing, however when they are small, young, and innocent puppies, it is heartbreaking. In these situations, especially, the whole team is quick to respond to ensure that animals like Trevor know once they get to the Home, they are in safe hands," said Dr Wilde.

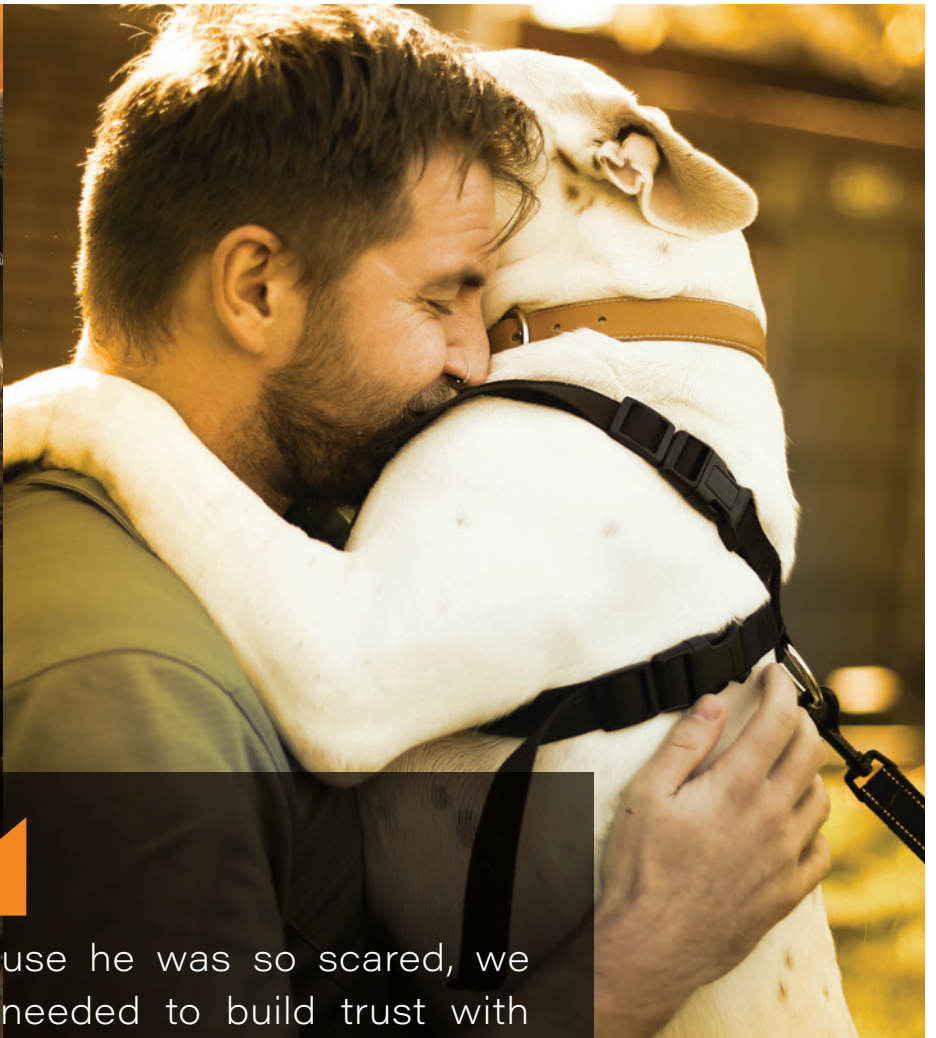
"Because he was so scared, we first needed to build trust with him by taking things slow and speaking in soft voices. Trevor's wounds were already infected, and he needed to be cleaned up right away. But he was in so much pain that even the gentlest of touches would cause him to scream and cry. Pain relief for Trevor was the number one priority."

Trevor received immediate surgery to gently cut away the infected skin, flush out his wounds, and carefully stitch up the area. Over the next few weeks he grew stronger and started accepting cuddles and was behaving like a normal puppy.

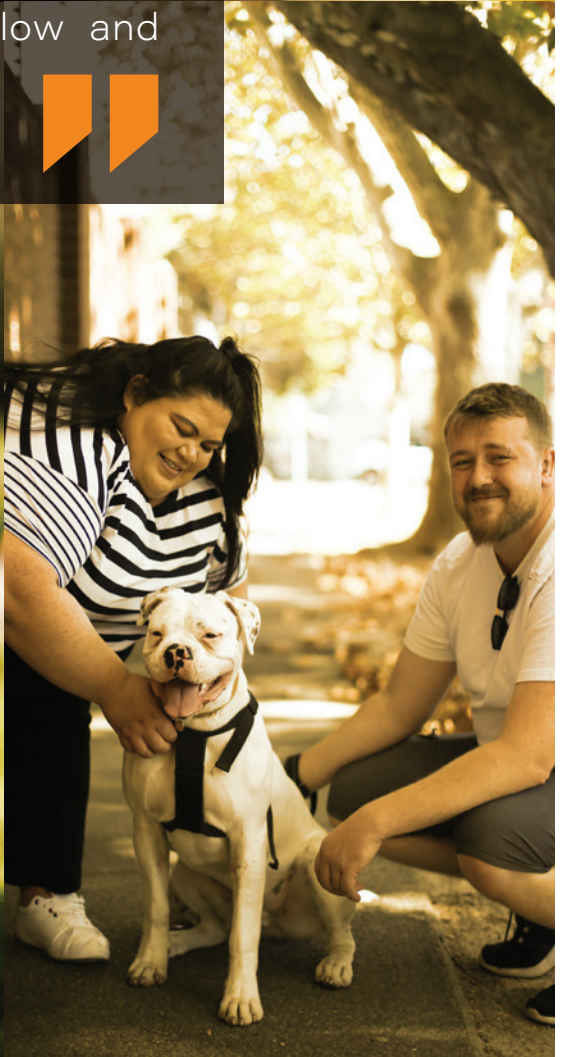
"Cases like Trevor are both difficult and rewarding for the team. As professionals who work tirelessly to ensure that every animal is treated with respect and care, these cases are often a harsh reminder that not every animal gets the loving start to life they deserve," said Dr Wilde.

"What keeps the team focused and positive is the fact that they are making a difference to animals like Trevor every day."

Trevor made a full recovery and was adopted several weeks later.



“ Because he was so scared, we first needed to build trust with him by taking things slow and speaking in soft voices. ”





We fell in love with Sheldon. It was pretty clear to us that we were meant to be his forever family.



Behaviour

Sheldon scores an A+ with his new home

When Chloe and her partner Matt first met Sheldon, he was nervous, extremely worried and working with our behaviour team for his separation anxiety.

Sheldon is deaf, so our behaviour team devised a series of hand signals that Sheldon could understand to make his learning easier while he waited for a forever home.

In order to trial Sheldon's recovery plan he needed a foster home, and that's where Chloe and Matt came in.

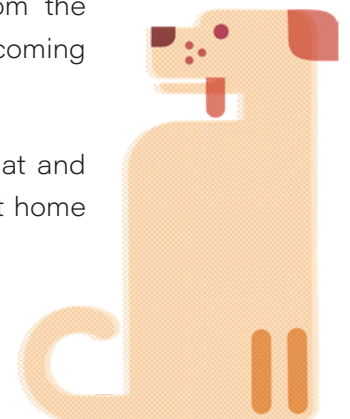
"We had been foster carers for about 12 months and Sheldon was our fourth foster dog," explained Chloe. "We fell in love with Sheldon. His cuddles on the couch, his snoring and zoomies around the house. It was pretty clear to us that we were meant to be his forever family."

"When we first started working with him he was stuck to our sides like velcro, we couldn't even leave the room without him. This was also made a little harder with him being deaf, because he couldn't hear where we were in the house."

Chloe and Matt worked with Sheldon's trainer, Olivia, from the Home's Behaviour Department and Sheldon started becoming more confident and independent.

"We started by giving him an activity like a Kong or lick mat and leaving the room. Sheldon is now feeling confident to be left home alone for short amounts of time," said Chloe.

"We spoil Sheldon, a lot! After a rough start to life, we think he deserves the world.



Looking to the future

Advancing Animal Care in Cranbourne

The Lost Dogs' Home Cranbourne shelter opened in 2002. Since then, the number of animals cared for by our shelter and vet teams has grown steadily year on year.

As part of our delivering on our **Strategic Pillar 1**, 'compassionate care for our animals' we will be investing into modernising our Cranbourne shelter over the coming three financial years, making it a welcoming place for families to find their new best friend and a place where animals can receive the best care possible until they are returned home, or find their new forever homes.

Stage 1

Upgrading essential infrastructure, the essential work that will need to be carried out before renovations can begin.

Stage II

Improving disability access for members of the community wishing to adopt or reclaim their lost animals.

Stage III

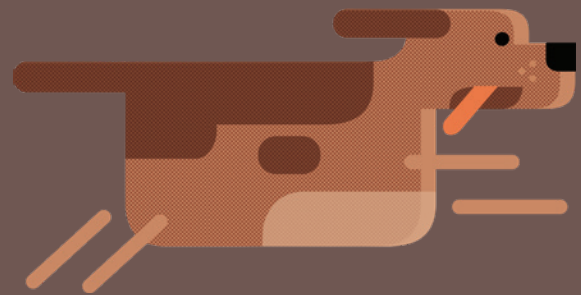
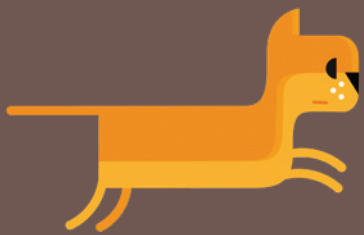
Renovation of our staff working environments and facilities, making sure our staff are properly supported in being able to provide the very best care to our animals.

FY 23/24



Vital work like this is made possible thanks to generous and forward-thinking gifts left to the Home in the Wills of animal-lovers. In 2023 we received a wonderful and very special gift from long-term supporter and animal-lover Joy Christensen.

Her thoughtful legacy has been put into action and will now make sure thousands of lost and abandoned animals receive the care they deserve.



Stage IV

Improvements to the existing kennels and catteries, making sure we stay ahead of code regulations and comfort requirements for our animals.

FY 24/25

Stage V

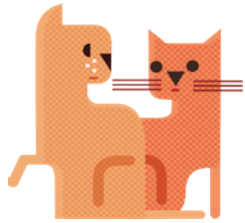
A new adoption centre! Creation of welcoming and functional indoor/outdoor adoption facilitation spaces, encouraging more members of the Cranbourne and surrounding communities to visit our beautiful animals ready for adoption.

Stage VI

New Shelter Veterinary Clinic, expansion and significant improvements to our existing facilities.

FY 25/26

Foster



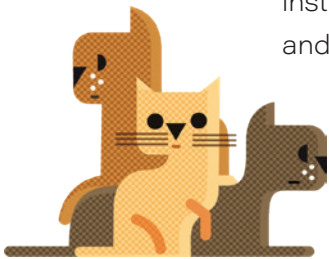
Fifty-one kittens, five queens and one adult cat, and one puppy.

That's how many animals have been fostered by Lee and Andrew since 2022!



This massive effort, along with that of our hundreds of other dedicated foster carers across the state has meant 4,365 animals were placed in warm and loving homes while they waited for their forever families.

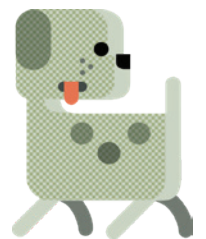
With a longer than expected kitten breeding season this year, our foster carers were instrumental in making sure our shelters could be freed up for the thousands of cats and kittens that sought refuge with us.



For Lee and Andrew, fostering is the perfect option for them. "We had wanted more pets in our life but frequently travel with work, it made it difficult to commit to a permanent pet. We've found fostering gives us the wonders of animals in our life whilst also not compromising on travel," explained Lee.

"We foster when it fits into our schedule; a few times we've actually collected more kittens on the way home from a trip! The house is so very different without them around!"

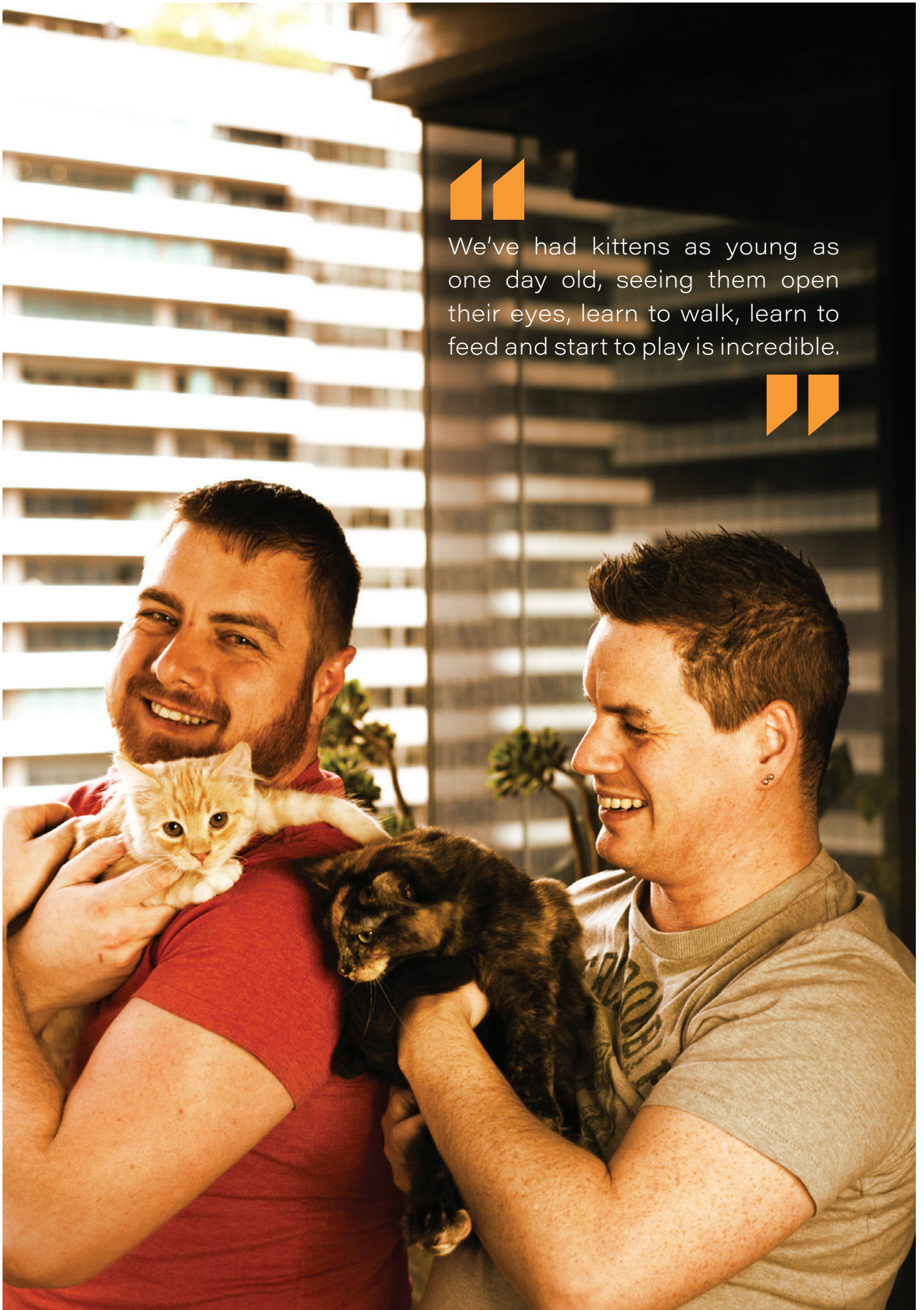
Andrew said seeing the development and change in the animals from when they first arrive to when they are ready to leave for adoption is wonderful.



"We've had kittens as young as one day old, seeing them open their eyes, learn to walk, learn to feed and start to play is incredible. Some kittens have come to us for confidence building; they're terrified of the world and need reassurance they're safe and you're there to help them," said Andrew.



"Fostering is incredibly rewarding. You are provided with everything you need to get you started – beds, blankets, carrier, bowls, food, litter, trays, toys. This is all supported via an amazing community of foster carers along with the wonderful team at the Foster Hub."



We've had kittens as young as one day old, seeing them open their eyes, learn to walk, learn to feed and start to play is incredible.



Board of Directors

The board is responsible for the overall governance, management and strategic direction of the organisation and for delivering accountable corporate performance in accordance with the organisation's goals and objectives.



Simon Greaves
Chairman



Kristine Daniels



Tanya Khan



Kim Flanagan



Craig Tucker





Sharon Rowland



Sue Noble



Rohan Filer



Mitch Hancock



Legacies

Thank you!

The Lost Dogs' Home is forever grateful for the thoughtfulness of the following people whose legacies were received throughout this year:

George Lewis Aston	Shuna Rose McOscar
Lillias Jean Beale	Ian William Membery
Shirley Ida Beutel	Margaret Millane
Marilyn Joy Black	Edith Nagy
Joy Bossini	Stephan Bruno Neubert
William Francis Bouker	Doris Emily Newcombe
Raymond Neil Boyd	Barbara Jean Newman
Mark Adrian Brogden	Patricia Gwendoline Parkinson
Joyce Adeline Brooks	Ian Cameron Parsons
Shirley Barbara Bruhn	Maxine Sylvia Porter
Marlene Isabel Bullard	Esme Sylvia Reilly
Ruth Byron	Gloria June Robertson
Eveline May Campain	Lyndel Anne Robinson
Irene Elizabeth Clark	Pamela Joan Robinson
John Maurice Court	Lovi Devra Ross
Anneliese De Corona	Raewyn Elizabeth Ross
Patricia Downes	Irene Ogilvie Russell
Hazel Ruth Duffy	Lesley Margaret Sievers
Eleanor Royce Duthie	Peter Randall Siminton
Kenneth Raymond Foster	Sheila Janet Storrs
Johanna Maria Freeman	Carl Laurie Sutton
Elizabeth Gilliland	Fairlie Szacinski
Yvonne Adeline Glover	Sandra Joy Taylor
Elinor Marie Holland	Julien Frederick Thompson
Doris Ursula Howard	June Lois Thompson
Janis Elizabeth Kellas	Claire Patricia Trezare
Valerie Gwendolyn King	Leonard Frederick Turpin
John Henry Liddle	Mary Katherine Walker
Josephine Ann Lucas	Joyce Ann White
Kay Lorraine Maley	Beatrice Olive Williams
Vivian Rose Martin	Ronald & Juanita Wood
Joan Elizabeth McNamara	

Enduring Legacies

Estate of Eleanor Margrethe Albiston
Roy McCowan Russell & Beryl Russell & Harold Brumley Trust
Frederick K & Margaret R Cline Bequest
Marjorie Hayes & Olivia Cock Memorial
Clarice Nellie Dibbin Trust
The Drury Trust
Shirley Margaret Duffin Memorial For Animal Welfare
Estate of Charles Keith Edwards
Estate of Mary Ann Edwards
Estate of Leon Anthony Fennessy
Patricia Mary Holmes Charitable Trust Fund
The Joyce Hood Charitable Trust
Dorothy Jean & Thompson Jackson Trust
Andrew Kay Trust
Joseph Norman Mason Trust
Beatrice May Middlin Trust
Thomas Rubie & Olive Esma Purcell Trust
Harry Schofield Trust
The Allan Shaw Charitable Trust
William Arthur Shipperlee Trust
Estate of Edward Nelson Stannard
The Stombuco Family Legacy
Estate of Elsie Ruth & Harry R Taafe
John Taylor Trust
Lesley Gordon Vaughan Trust
Kathleen Ann White Charitable Trust
Estate of Ada Withers



Our Patron

Lady Primrose Potter AC is a renowned patron for philanthropy in Australia. She has championed and continues to champion various issues from science and medicine to the arts, and now animal welfare.

She has delivered significant support for programs that benefit the wider community. The Love of Animals Campaign aims to raise \$3million over three years for specialised Lost Dogs' Home programs and projects across vital animal welfare best practice growth areas such as Shelter Medicine and Post Adoption Behaviour training.

Major Gifts

Constance Ackroyd Trust

Henry and Cecilia Foundation

Rita Andre

Aileen T Braybon

Krystyna Campbell-Pretty and the Campbell-Pretty Family

Petra and Hans Henkell

Clive and Helen Morris

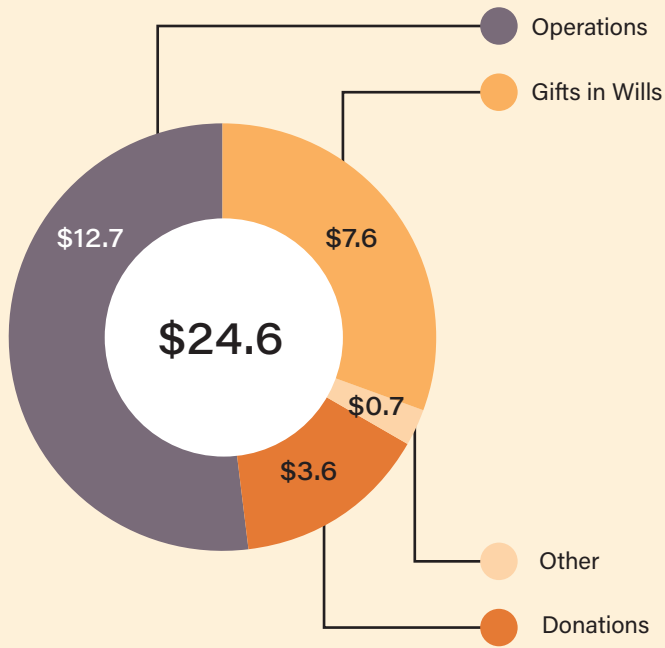
Miles Nicholls and Barbara Cargill

Lady Primrose Potter AC

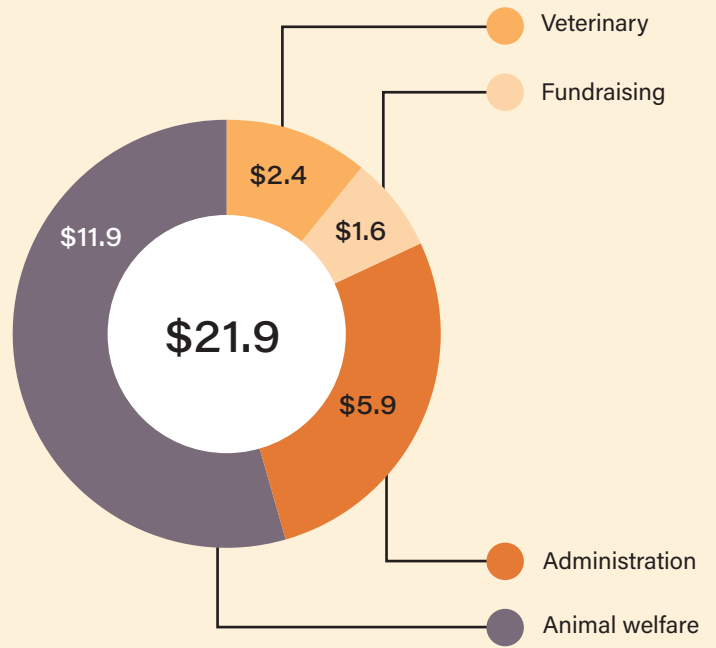
Margot Wilson

Key Financials 2022-2023

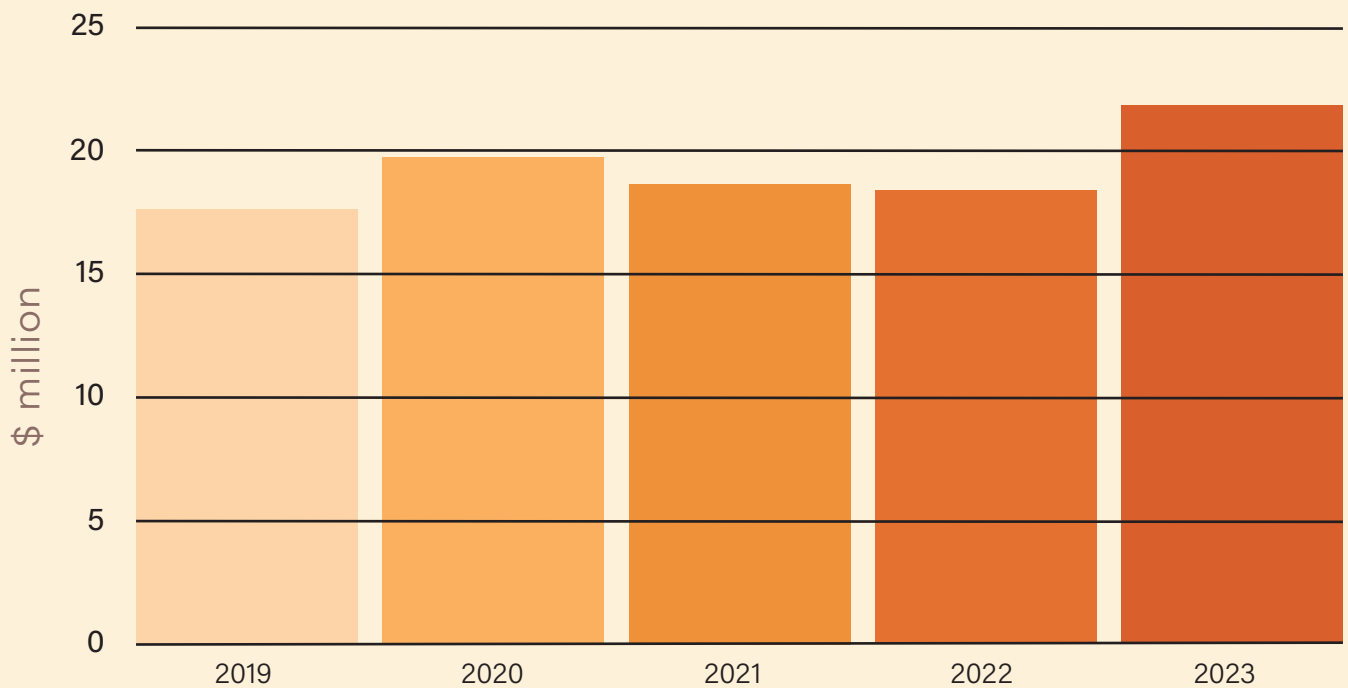
Our income (\$ million)



Our expenses (\$ million)



The Lost Dogs' Home Expenditure trend



The Lost Dogs' Home full financials are available at www.dogshome.com or in hard copy by request via email at communications@dogshome.com

Statement of profit or loss and other comprehensive income

For the year ended 30 June 2023

		2023 \$	2022 \$
Revenue and other income			
Revenue from continuing operations	3	12,654,807	9,197,113
Donations income		3,617,156	3,533,373
Gifts in will income		7,574,822	5,049,660
Government grants		66,763	141,379
Other income	4	638,317	354,222
		24,551,865	18,275,747
Expenses			
Animal welfare expenses		(11,907,161)	(9,858,608)
Fundraising expenses		(1,643,625)	(1,495,712)
Veterinary expenses		(2,390,933)	(1,933,847)
Administration expenses		(5,938,736)	(5,208,461)
		(21,880,455)	(18,496,628)
Surplus/(Deficit) for the year attributable to the members of			
The Lost Dogs' Home		2,671,410	(220,881)
Other comprehensive income/(loss)			
Items that will not be reclassified subsequently to profit or loss			
Change in fair value of financial assets measured at fair value through other comprehensive income		639,618	(1,170,221)
Other comprehensive income/(loss) for the year			
		639,618	(1,170,221)
Total comprehensive income/(loss) for the year attributable to the members of The Lost Dogs' Home			
		3,311,028	(1,391,102)

The above statement of profit or loss and other comprehensive income should be read in conjunction with the full Financial Report.

Statement of financial position

As at 30 June 2023

		2023 \$	2022 \$
Assets			
<i>Current assets</i>			
Cash and cash equivalents	6	6,373,196	5,402,067
Trade and other receivables	7	1,348,731	824,359
Inventories	8	93,648	111,369
Other assets		488,109	294,278
Total current assets		8,303,684	6,632,073
Non-current assets			
Financial assets	9	12,537,631	10,312,901
Intangible assets	10	11,650	16,149
Property, plant and equipment	11	13,011,969	13,329,422
Right of use assets	12	57,577	20,730
Total non-current assets		25,618,827	23,679,202
Total assets		33,922,511	30,311,275
Liabilities			
<i>Current liabilities</i>			
Trade and other payables	13	1,364,615	1,245,863
Provisions	14	967,689	937,473
Lease liability - Right of use assets	12	20,452	9,926
Total current liabilities		2,352,756	2,193,262
Non-current liabilities			
Provisions	14	180,734	65,948
Lease liability - Right of use assets	12	36,982	11,054
Total non-current liabilities		217,716	77,002
Total liabilities		2,570,472	2,270,264
Net assets		31,352,039	28,041,011
Equity			
Reserves	15	2,774,045	2,145,096
Accumulated surplus		28,577,994	25,895,915
Total equity		31,352,039	28,041,011

The above statement of profit or loss and other comprehensive income should be read in conjunction with the full Financial Report.

Statement of changes in equity

For the year ended 30 June 2023

	Reserves \$	Accumulated surplus \$	Total equity \$
Balance at 1 July 2021	3,578,658	25,507,894	29,086,552
Profit for the year	-	(220,881)	(220,881)
Other comprehensive income	(1,170,221)	-	(1,170,221)
Total comprehensive income for the year	(1,170,221)	(220,881)	(1,391,102)
Other equity movements	(263,341)	608,902	345,561
Balance at 30 June 2022	2,145,096	25,895,915	28,041,011
Balance at 1 July 2022	2,145,096	25,895,915	28,041,011
Loss for the year	-	2,671,410	2,671,410
Other comprehensive loss	639,618	-	639,618
Total comprehensive loss for the year	639,618	2,671,410	3,311,028
Other equity movements	(10,669)	10,669	-
Balance at 30 June 2023	2,774,045	28,577,994	31,352,039

The above statement of profit or loss and other comprehensive income should be read in conjunction with the full Financial Report.

Statement of cash flows

For the year ended 30 June 2023

	2023 \$	2022 \$
Cash flows from operating activities		
Receipts from customers (inc GST)	13,170,288	9,294,144
Payments to employees and suppliers (inc GST)	(21,974,298)	(17,608,486)
	(8,804,010)	(8,314,342)
Donations received	3,617,156	3,533,373
Gifts in Wills received	6,235,748	3,756,070
Government grants received	10,398	141,379
Interest received	96,853	9,192
Net cash from/(used in) operating activities	1,156,146	(874,328)
Cash flows from investing activities		
Payments for investments	(2,103,065)	(8,438,047)
Payments for intangibles	-	-
Payments for property, plant and equipment	(383,646)	(343,289)
Proceeds from disposal of investments	1,902,438	8,137,727
Proceeds from disposal of property, plant and equipment	-	500
Dividends received	399,256	405,080
Net cash used in investing activities	(185,018)	(238,029)
Net increase/(decrease) in cash and cash equivalents	971,128	(1,112,357)
Cash and cash equivalents at the beginning of the financial year	5,402,067	6,514,424
Cash and cash equivalents at the end of the financial year	6,373,196	5,402,067

The above statement of profit or loss and other comprehensive income should be read in conjunction with the full Financial Report.



The Lost Dogs' Home Headquarters

2 Gracie Street, North Melbourne VIC 3051

P 03 9329 2755

E communications@dogshome.com

www.dogshome.com

