



THE
LOST DOGS
HOME.

ANNUAL REPORT 2021/2022



WHAT WE STAND FOR

Our Vision

Giving animals the best chance of a happy and healthy life.

Our Purpose

We care for lost dogs, cats, and other companion animals. We reunite lost pets with their families, find new homes for others, and always seek the best possible outcomes for all animals that come into our care.

Our Strategic Pillars

1



Compassionate care
for our animals.

2



A modern and
sustainable charity.

4



An employer
of choice.

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A trusted and
ethical partner.



A fierce advocate for
animal welfare.





A MESSAGE FROM OUR PATRON

Lady Primrose Potter AC

I was absolutely delighted to be offered and to accept the position of Patron for The Lost Dogs' Home earlier this year. As a long and loyal supporter and an animal lover, I have always been in awe of the Home's staff members, their hard work and dedication to giving every animal that arrives scared, anxious, and alone, the respect and care needed to turn their lives around and see them safely placed within loving homes.

My intention as Patron will be to promote and encourage others to seek out and celebrate the love of animals and experience the joy they bring into our lives. More than this, through 'For the Love of Animals' campaign, I will be encouraging others to support The Lost Dogs' Home with significant philanthropic investments to make sure they can not only continue to care for the thousands of animals coming through the doors, but so that they can grow and expand and lead in the field of best practice animal welfare, for the benefit of all animals.

Such an outcome will have immediate positive impacts on animals' lives, caring for mental health as well as physical, rebuilding trust, reuniting families, and creating new ones, for the positive health and wellbeing not just of the animals, but also of the humans lucky enough to welcome a Lost Dogs' Home pet into their home.

Lady Primrose Potter AC
Patron

JOINT CHAIRMAN AND CEO REPORT

This year was an incredibly busy one for our shelters. The number of animals coming into our care increased by 9 percent, however, adoptions were also up 32 percent thanks to the hard work and dedication of our communications and shelter teams.

The increased numbers of dogs and cats coming through the Home added extra pressure on our finances. Still, with good management and the incredible generosity of our donors and those leaving gifts in their Wills, we were able to improve markedly on our budget, although with a slight loss.

Cat and Kitten's adoptions increased by 30 percent however cat reclaims only increased by 4.4 percent. Educating owners on the importance of microchipping and changing societal attitudes to cats as pets continues to be of vital importance.

Our greatest operational challenge is the number of cats that arrive at our shelters. As a society, we must do more to reduce the number of wild cats coming into shelters. This is why our focus will be on promoting the early age desexing of pets and advocating for better humane management of cat populations, to tackle this issue at its root.

The Board and Senior Executives have committed to transparency in our activities and have launched an Operational Roadmap microsite. This site captures our performance across various activities, highlighting what we are doing well, noting where we need to improve and how we will make the change. This report includes more information, and the Roadmap can be found on our website.

During the year, we received confirmation that our North Melbourne Shelter facilities will make way for the new Arden Urban Renewal Precinct. It is important to note that the project will take some time to complete, and it is expected that we will continue at our North Melbourne Shelter for three to five years. This is an exciting opportunity for the Home. We welcome the opportunity to develop facilities that incorporate best practice animal welfare and are great places for our staff to work.





We were delighted and honoured to welcome Lady Primrose Potter AC as our Patron this year. Lady Potter has been a long and loyal supporter of the Home and is leading our 'For the Love of Animals' campaign.

No matter where we are, the welfare of our animals will always rely strongly on the generosity of our donors. A huge thank you to everyone who continued to donate during a challenging year for so many. The wonderful stories in this report demonstrate the extraordinary difference our supporters have made, not just in the lives of our most vulnerable animals, but also in the lives of the people who love them.



Simon Greaves
Chairman



Grant Robb
Chief Executive Officer

YEAR IN REVIEW 2021-2022

ADOPTIONS

6,271

a **31%** jump from last year



CATS

2,520



KITTENS

2,739



DOGS

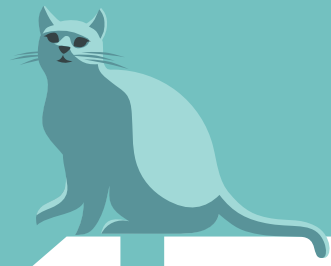
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PUPPIES

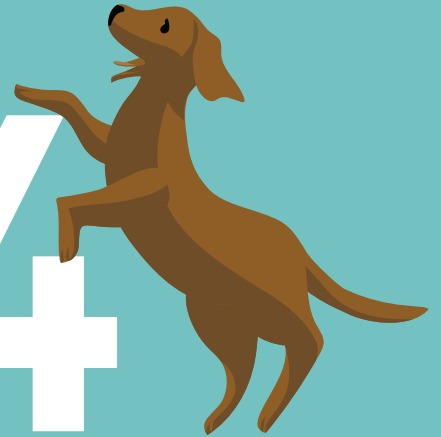
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- **3,000 surgeries** skilfully carried out at **Frank Samways Veterinary Clinic**
- **9,329** procedures performed across our **shelter vets services** including
- **4,797** animals desexed



15,054



animals came into our care – up by **9%**

3,552



animals placed into foster – up by **45%** from last year



4,200

animals reunited with their families

- **32.7% of cats** humanely euthanised, **8.7% down** from last year
- **6.7% of dogs** humanely euthanised, **3.3% down** from last year
- **74 volunteers** recruited





Every evening I come home and the first thing I hear are her little paws landing on the floor as she leaps off the bed and rushes around the corner to greet me.



ADOPTIONS

Happy Penny is Steve's world



“Fearless” is the word Penny’s adopter Steve says best describes his fluffy six-month-old companion.

After seeing a video posted on the Home’s social media, Steve knew the little kitten who was diagnosed with a neurological condition called Cerebellar Hypoplasia, was the one for him.

Cerebellar Hypoplasia, commonly referred to as Wobbly Cat Syndrome, means Penelope’s cerebellum (the part of the brain that controls coordination and movement) hasn’t developed properly, causing her movement to be more exaggerated.

As an open-intake shelter, we’ll never turn away a pet because they have special needs. Penelope was only eight weeks old when she arrived at our shelter as a stray.

“She’s such a happy kitten,” says Steve. “She absolutely loves leaves! She’ll watch them blow in the wind through the balcony door in full hunting mode, once I open the door she’ll pounce and wrestle for hours ... then bring them inside and carry them to bed.”

“When I first picked Penelope up I was informed of quite a few guidelines and restrictions, but nobody told Penelope. Despite her special needs she loves to climb atop the bedhead and launch herself into a pile of clothes. Zoomies are a frequent occurrence, she’s very entertaining.”

Steve says he now believes, more than ever, adopting a pet from a shelter is a two-way street.

“Penelope is so thankful and appreciative, I truly believe she knows that I rescued her. Every evening I come home and the first thing I hear are her little paws landing on the floor as she leaps off the bed and rushes around the corner to greet me.”

“We all have jobs and hobbies that occupy our time but your pet just has you. Your home is their world and it’s a very satisfying feeling knowing that you’ve provided comfort and companionship to a rescue animal. They’ll repay you one thousand times over.”



Roy's advice to all pet parents is simple: make sure your microchip details are updated.

REUNIONS

Roy and Riley; best mates reunited

'Absolutely devastated' is how Roy describes the moment his best mate Riley the German Shepherd went missing.

"Not knowing whether I'd see him again or not. Wondering whether he was being looked after... that's the thing that got me more than anything, I think," says Roy.

"He was in the car. I went into the shops for 90 seconds. I came out, and the car was gone with him in it."

What followed for Roy was an excruciating wait for news of Riley's whereabouts.

Luckily a passer-by spotted Riley in a near-by reserve and called the Home's Cranbourne site.

But more importantly, it was discovered Riley was microchipped and all his details were up to date.

Roy says he was ecstatic to receive a call from the Home telling him Riley was safe and sound.

"Just ecstatic. It doesn't get any better," he says.

"He was over the moon, and so was I. He was a little bit out of sorts for the first week. He wasn't his normal self. After six or seven days, he was back to his normal self."

Roy's advice to all pet parents is simple: make sure your microchip details are updated.

"You'd be crazy not to. How you could not is beyond me. It's your best chance of getting your best friend back to you."



VETS



Charlie

Some dogs have a more challenging start to life than others. The streets can be tough for a little one, and Charlie, a four-month-old Mastiff x puppy, did his best at negotiating them as a stray before coming into our care.

With his gorgeous eyes and sweet, gentle nature, he quickly melted the hearts of our staff. Our shelter vets routinely inspect stray animals to ensure they are in good health, and sadly, Charlie was found to have a life-threatening trauma to his urinary tract.

Without surgical intervention by the specialist team at Frank Samways Veterinary Clinic, Charlie's prognosis would likely have been grim. The infected area resulted in the amputation of a sensitive part of Charlie's anatomy and the redirection of his urinary tract, enabling him to perform normal bodily functions. Despite the risks of this rare and complicated procedure, Charlie has made a full recovery.

A traumatic experience such as Charlie's has left him understandably quite shy around new people, but just a few weeks after his recovery, this gorgeous pup was adopted.

Head of Veterinary Services at The Lost Dogs' Home, Dr Jessica Wilde said no two days are the same working at The Lost Dogs' Home.

“Working alongside this team never fails to put a smile on my face as I watch them support each other through the ups and downs of working in such a fast-paced and emotionally-charged environment.”

“Not only are our shelter and the Franks teams hard-working, but they are incredibly dedicated to achieving positive outcomes for the thousands of animals which come into their care every year. With a combination of both old (some have been here for 30 years) and new, our veterinary team across all three sites are passionate advocates for animal welfare. They are always looking for solutions and treatments which prioritize the quality of life for each animal. They are committed to up-to-date patient care and creating relationships with clients and their pets that promotes proactive and responsive veterinary care.”

“With differing skill sets and individual interests we have a depth of experience and expertise at The Lost Dogs’ Home which can be hard to find in other workplaces.”



Truman and Helene

Every day the Home cares for dogs and cats who have had a rough start to life. Some have had inexperienced owners, unaware of their responsibilities as pet owners. Others, sadly, have suffered neglect or have been mistreated.

The Lost Dogs' Home has long provided training and behaviour rehabilitation for under-confident dogs. These programs have helped thousands of dogs in our care progress and go on to find new homes.

Four-year-old Harrier-Beagle Truman was one of more than 100 of dogs that underwent behaviour training with our experts this year.

When Truman came to our shelter, he was withdrawn, scared and extremely anxious. He was very scared of the great unknown and everything around him.

Our behaviour team and foster family worked with him to show him that life isn't so bad after all and slowly he learned to trust and give and receive affection. All he needed was an opportunity to shine.

When Truman was ready for adoption, Helene and partner Peter fell in love with Truman almost immediately.



“After three months, he grew more affectionate: needing to be next to us and enjoying cuddles.”

“He looked so sweet and gentle. When I read his description about how he was a little shy and needed time to adjust: we knew he would be the perfect fit for us. We had a lot of time,” said Helene.

“We knew he didn’t have an extensive history. We knew he had separation anxiety and were aware of that when we adopted him. We were conscious this would change the dynamics of the house - we wouldn’t be heading out every night, but it’s been incredible.”

According to behaviour experts, it takes anywhere from three weeks to three months for a pet to adjust to a new living environment, something Helene and Peter were prepared for.

“At first he refused to enter the house and was afraid of crossing the door. We offered him some treats and tried a few tricks, but he looked very distressed,” said Peter.

It took two or three days before he grew happy with his bed and more comfortable with the house. After three months, he grew more affectionate: needing to be next to us and enjoying cuddles. He was so scared of everything at the start. The sound of the traffic, the vacuum, and the loud noises; walking him was tough, but he grew much more confident after a few months.”

It is clear Helene, Peter and Truman are the perfect family unit.

“It was meant to be,” said Helene. “He is the sweetest dog. We cannot imagine life without him.”

GOALS

Roadmap to the future

Our Operational Roadmap consists of eight key goals, against which we will track where we are now, where we need to be, and how we will get there.

Through achieving these goals, our shelter operations will provide even better care to the 15,000 plus animals that come through our doors every year.

These goals will also help us to energise the community and government to work with us in creating solutions to some of the most challenging and long-standing animal welfare problems.

Our full Operational Roadmap, in a dynamic digital format, can be accessed from our website.





We will make sure the medical and behavioural needs of homeless animals are correctly assessed and effectively addressed



We will make sure the way we operate aligns with the needs of the community



We will always alleviate suffering and make appropriate euthanasia decisions



We will respect the importance of the human-animal bond with safe placements and post-adoption support



We will work with the community to achieve the best outcomes for all our animals



We will operate in a transparent and ethical manner



The reward from fostering far outweighs any challenges.



FOSTER

Glenn and Chime

After being abandoned, sometimes by the people you have most loved in your life, a sense of home is vital.

The look of confusion and hurt in our animals' eyes when this has happened is heart-breaking but to be able to then place that animal into the arms of a loving, caring temporary home, where they can feel safe and loved, is joyful.

That's where our foster carers come in, and without them, our work would not be possible.

Glenn is one of our cherished foster parents who works with special needs animals.

"During COVID, it was a big help to focus on something else rather than what was going on, being swamped by everything," said Glenn.

Glenn is pictured with Chime, a beautiful girl who is fearful of the world. "It's remarkable, thinking that when I went to collect her, I waited two hours for her to come to the car. She was too scared, and I was asked to return the following day."

Slowly, Chime warmed to Glenn. "After 30 days with me, now I can take her for a walk, which she lives for. The minute I ask if she wants to go for a walk and show her the lead, we are out the door, and she loves it. For Chime, it's the realisation that there's no reason to be afraid of the things she's scared of," said Glenn.

"The reward from the animals themselves far exceeds anything you put out. It's human nature to give, and in terms of a reward back, you don't receive anything but love and companionship. Isn't that what we are all after?"

Chime is the fifth dog Glenn has looked after for The Lost Dogs' Home.

"The greatest challenge is giving the dog back at the end. It's one of those things where you put in time, effort, and love. The reward from fostering far outweighs any challenges."

Glenn said The Lost Dogs' Home has always been part of his family.

"Growing up in the area, everyone knew about The Home. I'd been there when I was younger and have always been a part of the area and now I am part of that work."

Chime is growing more confident by the day. Each day, she's learning something new or letting something extra out. I love encouraging her to the point that she may become a foster fail."

BOARD OF DIRECTORS



The board is responsible for the overall governance, management and strategic direction of the organisation and for delivering accountable corporate performance in accordance with the organisation's goals and objectives.



Simon Greaves
Chairman



Craig Tucker



Tanya Khan



Kim Flanagan



Kristine Daniels



Rohan Filer



Sue Noble



Mitch Hancock



Sharon Rowland



LEGACIES

Thank you

The Lost Dogs' Home is forever grateful for the thoughtfulness of the following people whose Gifts in Wills were received throughout this year:

George Lewis Aston	Shuna Rose McOscar
Lillias Jean Beale	Ian William Membery
Shirley Ida Beutel	Margaret Millane
Marilyn Joy Black	Edith Nagy
Joy Bossini	Stephan Bruno Neubert
William Francis Bouker	Doris Emily Newcombe
Raymond Neil Boyd	Barbara Jean Newman
Mark Adrian Brogden	Patricia Gwendoline Parkinson
Joyce Adeline Brooks	Ian Cameron Parsons
Shirley Barbara Bruhn	Maxine Sylvia Porter
Marlene Isabel Bullard	Esme Sylvia Reilly
Ruth Byron	Gloria June Robertson
Eveline May Campaign	Lyndel Anne Robinson
Irene Elizabeth Clark	Pamela Joan Robinson
John Maurice Court	Lovi Devra Ross
Anneliese De Corona	Raewyn Elizabeth Ross
Patricia Downes	Irene Ogilvie Russell
Hazel Ruth Duffy	Lesley Margaret Sievers
Eleanor Royce Duthie	Peter Randall Siminton
Kenneth Raymond Foster	Sheila Janet Storrs
Johanna Maria Freeman	Carl Laurie Sutton
Elizabeth Gilliland	Fairlie Szacinski
Yvonne Adeline Glover	Sandra Joy Taylor
Elinor Marie Holland	Julien Frederick Thompson
Doris Ursula Howard	June Lois Thompson
Janis Elizabeth Kellas	Claire Patricia Trevare
Valerie Gwendolyn King	Leonard Frederick Turpin
John Henry Liddle	Mary Katherine Walker
Josephine Ann Lucas	Joyce Ann White
Kay Lorraine Maley	Beatrice Olive Williams
Vivian Rose Martin	Ronald & Juanita Wood
Joan Elizabeth McNamara	

MAJOR GIFTS

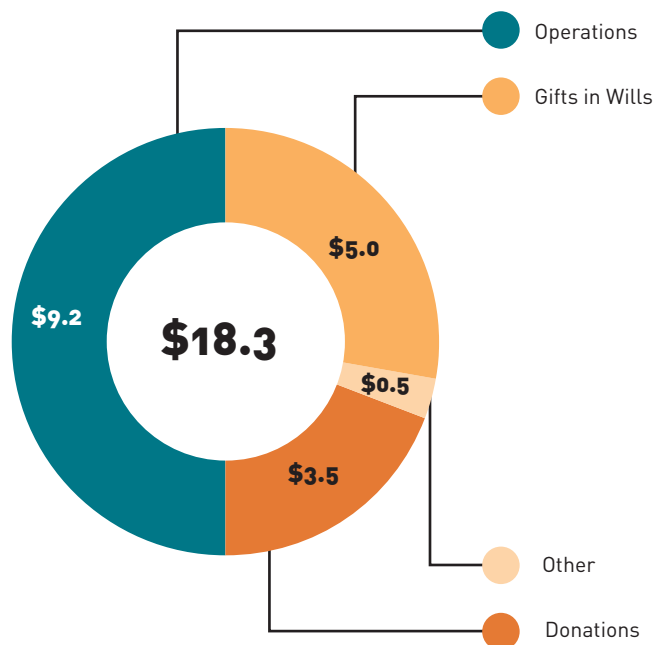
Constance Ackroyd Trust
Pierce Armstrong Trust
Krystyna Campbell-Pretty
Catherine Gray
Jeffrey and Heather Hase
Petra and Hans Henkell
Lady Potter AC
Murray Rogers AM and Robyn Rogers
Craig Silbery
Helen Macpherson Smith Trust

ENDURING LEGACIES

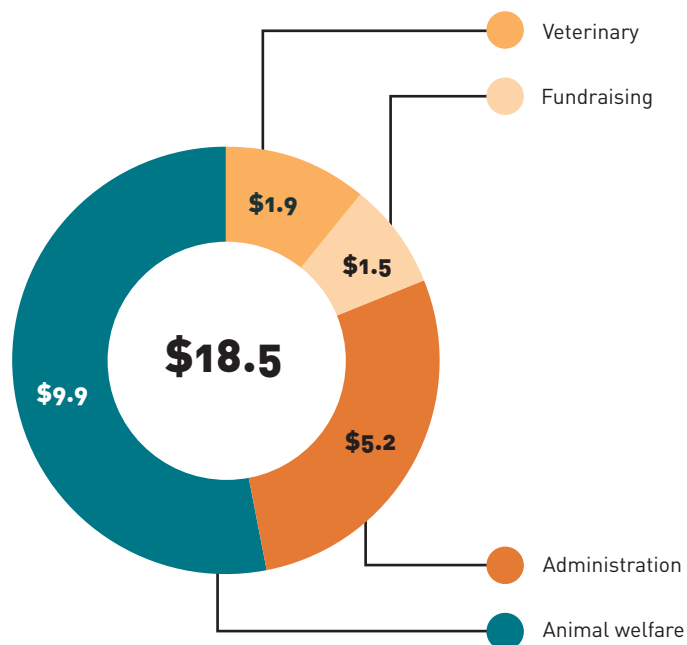
Estate of Eleanor Margrethe Albiston
Roy McCowan Russell & Beryl Russell & Harold Brumley Trust
Frederick K & Margaret R Cline Bequest
Marjorie Hayes & Olivia Cock Memorial
Clarice Nellie Dibbin Trust
The Drury Trust
Shirley Margaret Duffin Memorial For Animal Welfare
Estate of Charles Keith Edwards
Estate of Mary Ann Edwards
Estate of Leon Anthony Fennessy
Patricia Mary Holmes Charitable Trust Fund
The Joyce Hood Charitable Trust
Dorothy Jean & Thompson Jackson Trust
Andrew Kay Trust
Joseph Norman Mason Trust
Beatrice May Middlin Trust
Thomas Rubie & Olive Esma Purcell Trust
Harry Schofield Trust
The Allan Shaw Charitable Trust
William Arthur Shipperlee Trust
Estate of Edward Nelson Stannard
The Stombuco Family Legacy
Estate of Elsie Ruth & Harry R Taafe
John Taylor Trust
Lesley Gordon Vaughan Trust
Kathleen Ann White Charitable Trust
Estate of Ada Withers

KEY FINANCIALS 2021-2022

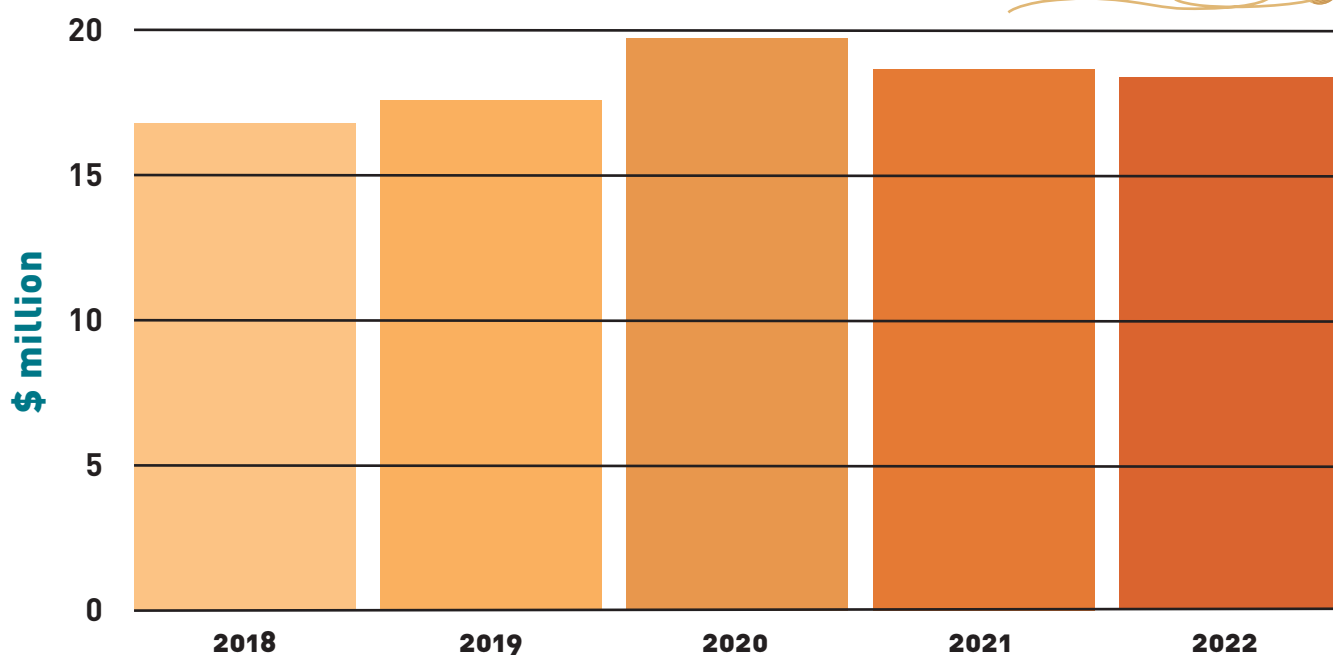
Our income (\$ million)



Our expenses (\$ million)



The Lost Dogs' Home Expenditure trend



The Lost Dogs' Home full financials are available at www.dogshome.com or in hard copy by request via email at info@dogshome.com

Statement of profit or loss and other comprehensive income

For the year ended 30 June 2022

	Note	2022 \$	2021 \$
Revenue and other income			
Revenue from continuing operations	3	9,197,113	7,947,266
Donations income		3,533,373	3,268,469
Gifts in Wills income		5,049,660	4,901,783
Government grants		141,379	3,293,443
Other income	4	354,222	368,099
		18,275,747	19,779,060
Expenses			
Animal welfare expenses		(9,858,608)	(9,724,826)
Fundraising expenses		(1,495,712)	(963,915)
Veterinary expenses		(1,933,847)	(2,175,503)
Administration expenses		(5,208,461)	(5,907,433)
		(18,496,628)	(18,771,677)
Surplus/(Deficit) for the year attributable to the members of The Lost Dogs' Home		(220,881)	1,007,383
Other comprehensive income/(loss)			
Items that will not be reclassified subsequently to profit or loss			
Change in fair value of financial assets measured at fair value through other comprehensive income		(1,170,221)	1,087,967
Other comprehensive income/(loss) for the year		1,170,221	1,087,967
Total comprehensive income/(loss) for the year attributable to the members of The Lost Dogs' Home		(1,391,102)	2,095,350

The above statement of profit or loss and other comprehensive income should be read in conjunction with the notes.



Statement of financial position

As at 30 June 2022



	Note	2022 \$	2021 \$
Assets			
Current assets			
Cash and cash equivalents	6	5,402,067	6,514,424
Trade and other receivables	7	824,359	662,116
Inventories	8	111,369	140,516
Other assets		294,278	213,308
Total current assets		6,632,073	7,530,364
Non-current assets			
Financial assets	9	10,312,901	9,806,993
Intangible assets	10	16,149	20,648
Property, plant and equipment	11	13,329,422	13,689,308
Right of use assets	12	20,730	30,247
Total non-current assets		23,679,202	23,547,196
Total assets		30,311,275	31,077,560
Liabilities			
Current liabilities			
Trade and other payables	13	1,245,863	922,994
Provisions	14	937,473	957,202
Lease liability - Right of use assets	12	9,926	10,053
Total current liabilities		2,193,262	1,890,249
Non-current liabilities			
Provisions	14	65,948	80,565
Lease liability - Right of use assets	12	11,054	20,194
Total non-current liabilities		77,002	100,759
Total liabilities		2,270,264	1,991,008
Net assets		28,041,011	29,086,552
Equity			
Reserves	15	2,145,096	3,578,658
Accumulated surplus		25,895,915	25,507,894
Total equity		28,041,011	29,086,552

The above statement of profit or loss and other comprehensive income should be read in conjunction with the notes.



Statement of changes in equity

For the year ended 30 June 2022



	Reserves \$	Accumulated surplus \$	Total equity \$
Balance at 1 July 2020	2,455,500	24,551,679	27,007,179
Profit for the year	-	1,007,383	1,007,383
Other comprehensive income	1,087,967	-	1,087,967
Total comprehensive income for the year	1,087,967	1,007,383	2,095,350
Other equity movements	35,191	(51,168)	(15,977)
Balance at 30 June 2021	3,578,658	25,507,894	29,086,552
Balance at 1 July 2021	3,578,658	25,507,894	29,086,552
Loss for the year	-	(220,881)	(220,881)
Other comprehensive loss	(1,170,221)	-	(1,170,221)
Total comprehensive loss for the year	(1,170,221)	(220,881)	(1,391,102)
Other equity movements	(263,341)	608,902	345,561
Balance at 30 June 2022	2,145,096	25,895,915	28,041,011

The above statement of profit or loss and other comprehensive income should be read in conjunction with the notes.

Statement of cash flows

For the year ended 30 June 2022

	Note	2022 \$	2021 \$
Cash flows from operating activities			
Receipts from customers (inc GST)		9,294,144	8,514,556
Payments to employees and suppliers (inc GST)		(17,608,486)	(17,421,369)
		(8,314,342)	(8,906,813)
Donations received		3,533,373	3,268,469
Gifts in Wills received		3,756,070	4,202,943
Government grants received		141,379	3,293,443
Interest received		9,192	12,578
Net cash from/(used in) operating activities		(874,328)	1,870,620
Cash flows from investing activities			
Payments for investments		(8,438,047)	(1,150,131)
Payments for intangibles		-	(22,497)
Payments for property, plant and equipment		(343,289)	(254,807)
Proceeds from disposal of investments		8,137,727	273,193
Proceeds from disposal of property, plant and equipment		500	7,455
Dividends received		405,080	271,067
Net cash used in investing activities		(238,029)	(875,720)
Net increase/(decrease) in cash and cash equivalents		(1,112,357)	994,900
Cash and cash equivalents at the beginning of the financial year		6,514,424	5,519,524
Cash and cash equivalents at the end of the financial year	6	5,402,067	6,514,424

The above statement of profit or loss and other comprehensive income should be read in conjunction with the notes.



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