

ANNUAL REPORT





Who we are

The Lost Dogs' Home has come a long way since our doors were first opened as 'The Temporary Home for Lost and Starving Dogs' at Gracie Street in North Melbourne in 1913. 111 years on and we're now Australia's largest animal shelter, caring for almost 14,000 dogs and cats every year.

Today, The Lost Dogs' Home stands tall on the Australian animal welfare landscape. We have faced a few battles along the way, but we are stronger for the challenges we have overcome. They have helped us earn our reputation as a leading advocate for animal welfare, educating the community on responsibly caring for their animals.

Thanks to the generous support of the community, we now provide a wide range of animal welfare and community education services.

Over the past century we have provided care and shelter for tens of thousands of abandoned animals, reunited pets with their families and nurtured injured and ill-treated animals back to health. There is still much to do, but with the continued assistance of donors, supporters, and our dedicated team of staff and volunteers – we will keep fighting for a better deal for animals.



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WOMEN IN LEADERSHIP

The Home has been part of the city's fabric operating out of its head quarters in Gracie St since it was established in 1910.

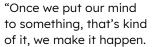
Back then women made up half the founding committee. And in 2020 women again came to hold the majority of senior positions in the organisation.

Director of Operations Liz Walker says the recruitment was not intentional, but a natural outcome of a recruitment drive focused on securing the best talent possible to shape the future of one of the country's most iconic institutions.

She says being in a female dominated workplace is beneficial for a number of reasons.

83%

of our workforce is female



We support each other and make sure everything we do is in the best interest of the animals. You get in there, get a bit dirty if you have to, and get it done."

Having strong women leaders, such as Director of Philanthropy and External Relations Jill Gustave-Marston, Director of People and Culture Isabella Galati and Director of Finance and Accounting Pandora Reddy, has helped the Home navigate through the challenges of COVID, Liz says.

Gustave-Marston says the all-female team executive was determined to tackle operational and reputational challenges that hit hard in the past.

"The fact that we were all relatively new to the organisation, joining within months of each other, meant we could genuinley look at things in a different way," she says. "I really think this enabled us to see and start to address the cracks and gaps - and sometimes chasms – very quickly."

CHAIRMAN + CEO REPORT





This has been an important year in our history. Like many other organisations, we have had to find ways of adapting to meet the demands of constantly shifting COVID regulations.

The inevitable operational disruptions stretched our resources, and the challenges we faced are reflected in our financial report.

We were, however, incredibly heartened by the support from our donors. Acutely aware that many may be experiencing their own hardships, we prepared ourselves for a reduction in donations and the corresponding impact on our services. Instead, the response has been an upswell of support and we are eternally grateful for their ongoing loyalty and generosity.

In August we launched a new strategy for the Home, a collaboration between board, executive, leadership and staff and you can read in more detail about this on pages 16 and 17.

Our Purpose remains the same – to care for lost dogs and cats, reunite them with their families and find new homes for others. A positive from the pandemic was a 40% reduction in dogs coming into our care. However, we only saw a small reduction in the number of cats in need of rehoming. This must change and will be a keystone in our advocacy work.

Highlights included achieving our highest monthly adoption rate in ten years during April, and increasing our foster capacity by a further 23%, meaning more animals were able to be cared for in a home environment while waiting to be matched with their adoptive families.

Despite the challenges, we have made sure our animals continued to receive the very best care, our staff felt valued and our stakeholders had positive experiences when interacting with us. We hope you will enjoy reading about our most uplifting and rewarding achievements within this report.



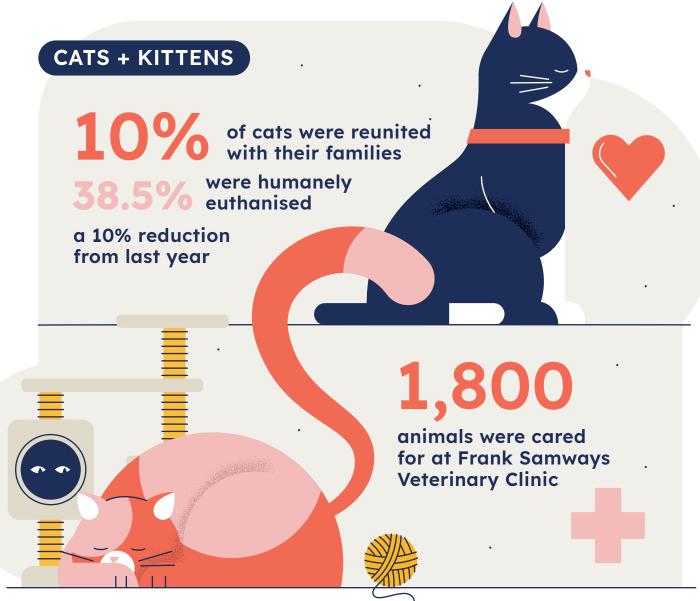
2020/2021



YEAR IN REVIEW

4,758 animals adopted

2,432 animals went out to foster, an increase of 22.7% from last year





LOST DOGS'HQ

13,821

animals came into our care

Dog + puppy adoptions were launched at our shelter in

Cranbourne

15,000+

adoption applications

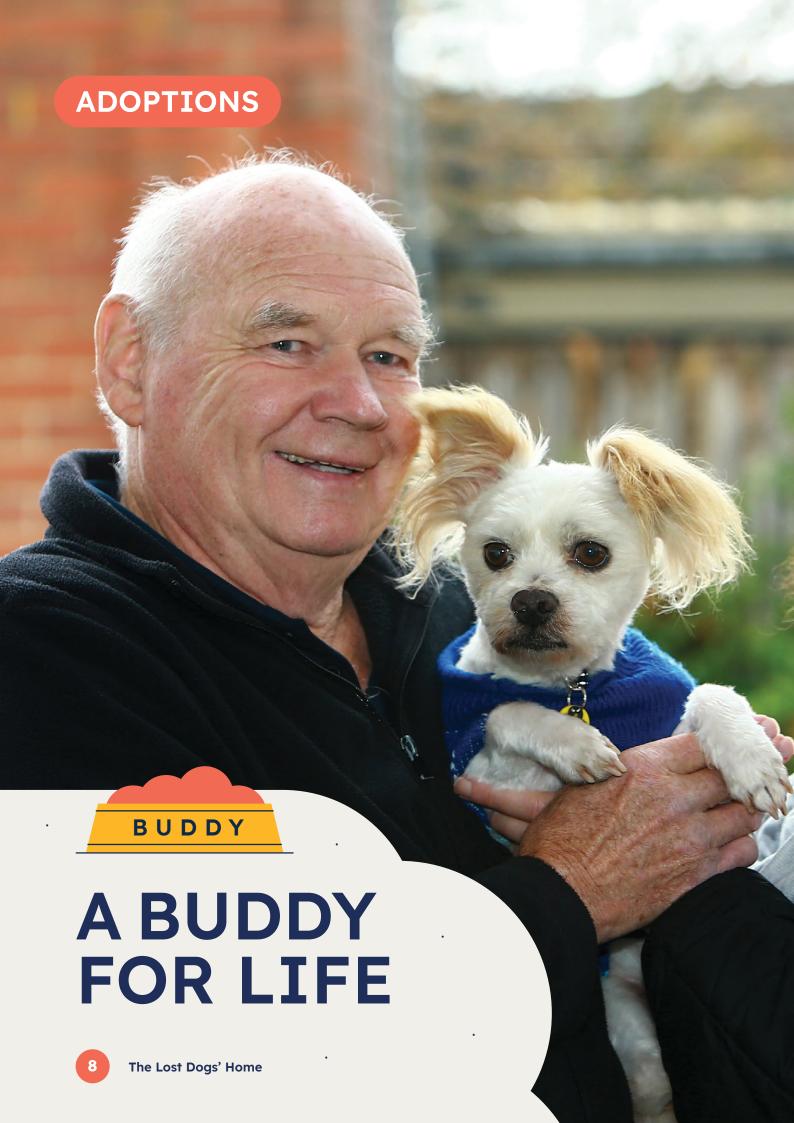


83%

of our workforce are female

687 pets were adopted in April 2021

making it our highest adoption month in more than a decade!





The Lost Dogs' Home saw 687 pets adopted in April - the highest adoption rate in 10 years and staff say it's due to people wanting a companion while working from home.

"I think it's possible people's attitudes have changed, whereas before the pandemic people saw pets as a short-term solution to loneliness," said Customer Experience Manager Gus Treyvaud.

He added that smaller living spaces meant the majority of adoptions were for cats and small dogs.

"We do have a bit of a challenge rehoming the bigger dogs because there is a misconception they are harder to care for, which isn't the case so if anyone is looking for a friendly, goofy big dog please come and see us," he said.

Danuta and Jim Rielly adopted a dog from the Home.

They chose eight-year-old Maltese cross Buddy.

"He came straight to us and we gave him a pat and then he walked away and had a little piddle and then came back and put his paws on my knee and I picked him up and put him on my lap, and that was it," Mr Rielly said.

Ms Rielly said in the short time the couple had been caring for Buddy they have seen the dog become more confident in the house and on walks.

"He's more of a couch potato," she said.

Mr Reilly said the couple's main reason for deciding to adopt was for added companionship, but he had felt a change in his mood since Buddy joined the family.

"When I came home from work, I used to think all the time about the next day and after a few days of having him [Buddy], I don't think about it all as much."

4,758

animals adopted



15,000+

adoption applications

REUNIONS

DENNIS COMES HOME

When Lauren's housemate accidently left the back door open, cheeky feline Dennis made a dash, ending in an adventure no-one could have seen coming.

Understandably Lauren was devastated.

"It happened only four days after I adopted him. I had bonded with him really quickly and lost him so soon. I spent weeks looking for him," she said.

Sadly the search proved fruitless, until a year later, Lauren received a very special phone call from The Lost Dogs' Home telling her that Dennis was about to come home.

"I couldn't believe it. I had just returned to live in Victoria after living in NSW when I got the call. It felt like fate," said Lauren.

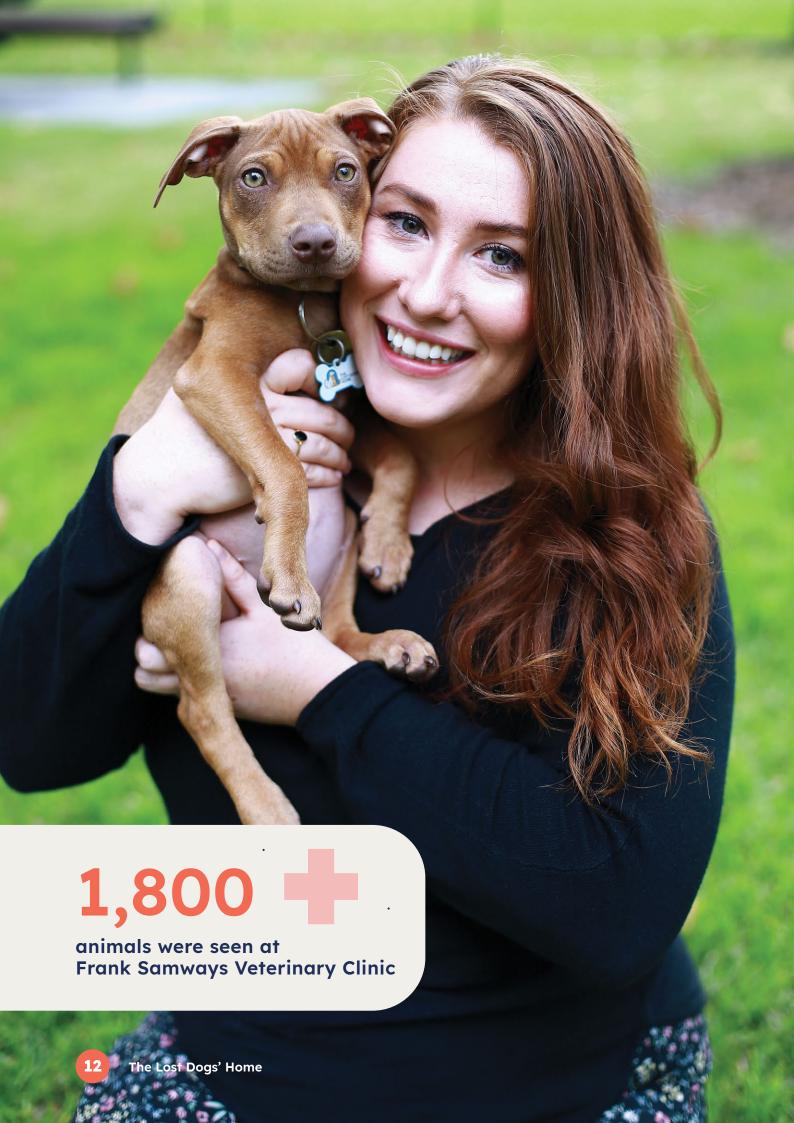
"I was so relieved that he was safe, healthy and had clearly been looked after by someone during his time away."

Lauren remembers their reunion as "incredibly surreal and sweet."

"Dennis was ultra smoochy and climbing up for cuddles straight away. I really felt like he remembered me. He is such a chill cat he did not fuss upon arrival. My cat family had grown by the time he was found so I was a little bit worried there would be some conflict but they are all best friends now and often all three are snuggled up to me on the couch together."







VETS

DOLLY'S JOURNEY

Dolly was the smallest of the litter, severely emaciated and weighing only two kilos. Her colour had turned purple due to a lack of oxygen, her ribs were sticking out of her skin and she couldn't stand unassisted.

She arrived at The Lost Dogs' Home as one in a litter of six abandoned puppies that urgently needed help. All of the puppies suffered from neglect after not having their basic needs met and were most likely victims of backyard breeding.

Dolly's poor health meant her life was in danger. Our vets immediately began to work around the clock to save her.

Dolly was placed on an IV drip to assist with her fluid intake and had bloodwork taken to check for underlying health issues. The results showed Dolly had no other health conditions, so her emaciation could have been easily prevented if not for her severe neglect. The veterinary team constantly checked on Dolly and ensured she was wormed and vaccinated.

As she was so underweight, a strict feeding schedule was devised, which saw nurses feeding her in small amounts up to five times a day in order to help her body to gradually become accustomed to eating.

A second bloodwork result showed Dolly had become infected with a stomach bug that is common in immunocompromised puppies, so she had to be moved into an isolated environment where she was treated for the infection with the highest level of care.

After two weeks of specialised medical treatment from The Lost Dogs' Home vets and nurses, Dolly had made an astonishing recovery and was ready to go to a foster home. The hard work of our vets and nurses was what made it possible for Dolly to become healthy and live a happy life.



WHAT A GOOD BOY!

Dogs and cats coming into the Home may experience a range of behaviours, including lack of confidence and anxiety disorders. These animals need specialised training and care.

Our dedicated team of behaviourists know each animal that comes to The Lost Dogs' Home has its own unique needs. While some pets adjust easily to new situations, there are others who need a little extra help to live life to its fullest. When Dudley came to us in October last year, he was severely emaciated, with his spine, ribs and hip bones clearly visible. He had large, painful pressure sores, possibly caused by sleeping on a hard surface over a long period.

Dudley was admitted to the Home's behaviour program due to a Generalised Anxiety Disorder. He was so used to being underfed that he was guarding his food and showing signs of stress.

But he flourished under the care of our behaviour team, whose behaviour modification plan worked on reducing his stress when people were around his food, and taught him some nifty new tricks.

He spent time recuperating in a loving and supportive foster home, where his goofy personality started to shine.

Dudley now lives in Woodend with Steven and his partner Lyn who adopted him. "On first sight, Dudley was a very handsome fellow, with lots of energy. You got the strong sense that he had a really good heart," recalls Steven.

"He settled in pretty well. We established a daily routine for him that he adjusted to quickly. He's a real hit with everyone he meets in the neighbourhood; always on his best behaviour for new people."

Steven says he had no reservations about adopting a dog with known behaviour traits.

"His history and current medication were explained in detail and it was clear that he had some rough experiences in his life. We felt strongly that Dudley was worth taking a chance on and were confident that we could provide him with the stability and consistency needed to help reduce his anxiety

levels. If anything, his past made us want to adopt him even more. Perfect little puppies are always going to be easy to adopt out. It's important to provide a good home to those that need it the most," he says.

"He's a very affectionate dog, always wanting to be close to his humans. All up, it's remarkable how quickly he's become a part of our household."

The Home's Behaviour Program helped

141

dogs in 2020-2021



ROADMAP TO THE FUTURE

A taste of our three-year strategic plan 2021 - 2024

Compassionate care for our animals

Every adoptable animal to find a home

Reduce cat numbers through community education and low-cost desexing programs.

Greater opportunities to reunite pets and people

Make it easier for people to keep their pets. Push the importance of microchipping.

Increase our foster care capacity

And their skills to care for animals with more complex health and behavioural needs.

A modern and sustainable charity

Look after our supporters

Our supporters are the heart of our charity, deepen our connection with them.

Work with the community

Better ways of consulting to understand community thoughts and opinions.

Financial sustainability

New revenue streams, through updated and new service offerings.



A trusted and ethical partner

Nurture our existing partnerships

Find new ways of working together to be able to provide even better care for our animals.

Create change through our partnerships

Achieve mutual benefits with like-minded organisations wanting positive outcomes for lost and abandoned animals.

Look for new partnerships

Work with other purpose-driven organisations for a stronger voice for animal welfare.



An employer of choice

A safe place to work

Through safety initiatives, health and wellbeing services and peer support.

Training and development

Give our people the skills and training they need to deliver the best possible animal welfare outcomes.

Volunteering

Expand our volunteer workforce for greater impact.



A fierce advocate for animal welfare

Responsible pet guardianship

Educate the community on animal welfare and the benefits of responsibly caring for their animals.

Improve outcomes for cats

Advocate to regulators and government to change people's attitudes and behaviours towards our feline friends.

Thought leadership

Use our experience and expertise to shape the conversation about animal welfare.

FOSTER PROGRAM

IT TAKES SOMEONE SPECIAL

Not every animal coming into our care is able to cope well in a shelter environment and this is why our network of more than 900 foster carers is so important. They open up their homes and their hearts to our most vulnerable pets and give them the right environment to rehabilitate and thrive, so they can go on to find their forever home.

Our Foster Care Program gives our most vulnerable animals the chance to rehabilitate and recover in the safe and relaxing environment of a temporary home.

The Lost Dogs' Home has been growing its foster care program year on year. It takes a very special person to be a foster carer. Saying goodbye as a pet leaves for their new forever home can often be the hardest thing to do.

For Avi Tan, this is a challenge she has encountered many times. She has so far fostered 37 cats and kittens, with the majority of them having ringworm.

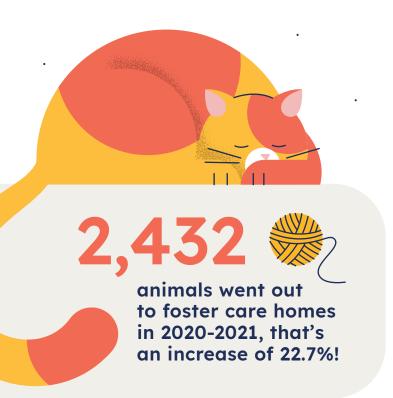
Having adopted two cats from the Home, Avi knew the joy adopted pets bring.

"The best part of the experience is knowing that I am helping them transition towards their best lives," she said.

"My partner Josephine went to work in Sri Lanka for a year in August 2018 and I found myself missing her and wanting to fill my time with something that could give back to the community, preferably something that related to animals if I could. I'd previously sat on boards of not-for-profits but given my heavy workload at work at that time, I wanted to able to do this at home and in my spare time. Thus fostering seemed like a perfect fit."

But saying goodbye is always a challenge.

"I found this particularly hard when I first started fostering. I wanted to keep them all! But I've also recognised now that goodbye is the goal and that saying goodbye to this specific foster means they get to live their next best lives very soon. Plus, it means that I can get ready for the next foster," said Avi.







SUPPORTING OUR STAFF

216

staff and volunteers across both of our shelters

Seeing cats arrive who have suffered neglect can be a challenge for volunteer Anna, but being part of their journey to finding a forever home is always rewarding.

"I get great satisfaction when I contribute to bringing a scared or shy cat out of their shell. The thing I love most is seeing these beautiful animals going to loving homes," she said.

"Spending time with so many cats three times a week is so rewarding," said Anna. "Being a lifelong cat lover, it's wonderful to have the opportunity to give love and attention to cats who may have been deprived of these things before arriving at the shelter."

Anna meets many wonderful cats during her volunteering, so it's only natural she develops a special bond with them. But, the bond she formed with stray cat Otto was so strong, she simply had to take him home.

"My darling cat Otto is the sweetest cat imaginable. I fell in love with him immediately, as did most of the cattery staff. I went on holiday and when I came back he'd been adopted. A few months later, he was returned. I took it as a sign and adopted him. He is a constant delight, and I can't imagine life without him."

Volunteers like Anna are a vital and much-loved part of the team here at The Lost Dogs' Home. It warms our hearts to know the volunteer journey is special for them too.

"Volunteering makes me feel I'm doing something worthwhile, albeit in a small way. An unexpected bonus of volunteering at the Home is that I've made some really lovely friends, which makes my time there even more enjoyable," Anna said.

Emerging from the initial challenges of the COVID pandemic has enabled the People and Culture team to work towards re-establishing a strong, fit-for-purpose volunteering program which adheres to the National Standards for Volunteer Involvement. The Volunteering program is being developed in close consultation with managers and employees to ensure that the outcomes support the overall goal and mission of The Lost Dogs' Home to give animals the best chance of a happy, healthy life.

WORKPLACE FOSTER

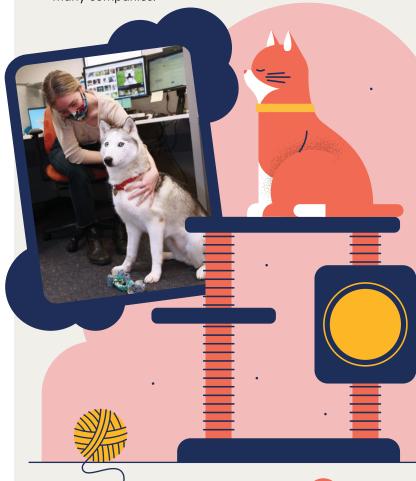
A little help in the office

The shelter environment can be a stressful place for some of our animals and there is no doubt a loving and comforting home environment is the ultimate goal for the cats and dogs that walk through our doors.

But while that process takes place, our office foster program provides a welcome break for many of the animals that need some TLC and relief from the shelter.

Studies agree that a pet-friendly workplace can decrease stress, improve morale and productivity, reduce absenteeism and increase staff retention rates.

The presence of a dog in the office can bring significant benefits to the health and performance of employees, which could help to increase productivity and the efficiency of many companies.



BOARD OF DIRECTORS

To read more about our amazing Board of Directors, head to www.dogshome.com

The board is responsible for the overall governance, management and strategic direction of the organisation and for delivering accountable corporate performance in accordance with the organisation's goals and objectives.



OUR SUPPORTERS

Over the year our supporters have responded to our calls for essential items, donated funds, and fundraised for us. A sincere and heartfelt 'thank you' to every individual, community group and business who did so and continue to do so.

Gifts in Wills make up over a third of our total income each year. Without these special gifts we simply could not care for the tens of thousands of animals that come through our doors. We are forever grateful for such thoughtful and incredible contributions.

Legacies received throughout this year:

Nessie Jean Appleby George Lewis Aston William Maurice Balding

Kate Bayly

Shirley Ida Beutel

Cherylee Merilyn Black

Patricia Lynette Blencowe

Raymond Neil Boyd

Pamela Verona Brettell

Christine Mary Bridgart

Patricia Joy Broberg

Donald Brogden

Mark Adrian Brogden

Ettie Bryce

Ruth Byron

Jack Wellby Carr

Norma Carr

Suzanne Marie Carr

Ronald Ainslie Cato

Jeanette May Christopherson

Doris Mary Coupe

Mary Catherine Cross

Noel Rex Delbridge

Lesley Dight

Joanna Mary Evans

Anna Rosemary Fenech

Kenneth Raymond Foster

Elizabeth Fraser

Patricia Eileen Heath

Sylvia Hewish

Maisie Joyce Housden

Helen Ives

Renee Alicia Jarvis

Roger Alexander Jarvis

Cecile Jordan-Ellerman

Louise Elizabeth Kilpatrick

Margot Doris Laker

Anne Tindall Leighton

Enid Mackenzie

Gwendoline Eve Marian

Alan John Matheson

Mavis Irene McArthur

Mars Prudens McMillan

Ethel Medley

Edna Patricia Morris

Catherine Lynette Murphy

Mary Murray

Edith Nagy

Lois Patricia Norton

Jo-An Lilian Payne

Peter John Pennell

Eva Phillips

Phyllis Doreen Rand

Patricia Marie Reynolds

Jennifer Peta Richardson

Frederick William Rooks

Wolfgang Hubert Schueller

Edna Louise Shaw

Marjorie June Sproule

Gladys Stephens

Laurence John Stevens

Fernande Hortense Szita

Betsy Lilian Taig

June Lois Thompson

Helen Maisie Tilley

Ian James Tyler

Anneke Van Kammen

Paul Raymond Wade

Russell John Walton

Valerie Mary Watt

Kathleen Elizabeth Weinberg

Russell George Wilkinson

Narelle Winchester

Barbara Joan Wotton

TRUSTS, ENDOWMENTS, AND MEMORIAL FUNDS:

Estate of Eleanor Margrethe Albiston

John Wilson Anderson Testamentary Trust

Roy McCowan Russell & Beryl Russell &

Harold Brumley Trust

Frederick K & Margaret R Cline Bequest

Marjorie Hayes & Olivia Cock Memorial

Estate of Nancy D'Alessandro

Clarice Nellie Dibbin Trust

The Drury Trust

Shirley Margaret Duffin Memorial

For Animal Welfare

Estate of Charles K Edwards

Estate of Mary Ann Edwards

Estate of Leon Anthony Fennessy

The Joyce Hood Charitable Trust

Dorothy Jean & Thompson Jackson Trust

Andrew Kay Trust

Joseph Norman Mason Trust

Beatrice May Middlin Trust

Cathy & Tom Park Endowment

Thomas Rubie & Olive Esma Purcell Trust

Harry Schofield Trust

The Allan Shaw Charitable Trust

William Arthur Shipperlee Trust

Estate of Edward Nelson Stannard

The Stombuco Family Legacy

Estate of Elsie Ruth & Harry R Taafe

John Taylor Trust

Lesley Gordon Vaughan Trust

JB Were Charitable Endowment Fund

Estate of Ada Withers

WHO WE WORK WITH

We are extremely fortunate to work with a diverse and dedicated range of stakeholders throughout Victoria.







Fixation Brewing founder Tom Delamont and his team at Fixation decided to support The Home by holding a three month fundraiser.



Melbourne West Police Station met Saffron when they visited our North Melbourne shelter to donate pet food and toys.





Ingrid's Haven is one of our rescue partners that has been very helpful in assisting us with re-homing cats.



Taking care of our staff

Workplace safety is one of the main priorities for The Lost Dogs' Home and is a key in sustaining a happy, healthy and productive workforce that our animals depend on.

"Our strong safety and awareness focus moving forward will lean more to proactive measures in reporting and reducing our hazard exposures, engaging with our people in what safety means to them and empowering them to take action," says Safety and Transformation Manager Michael Vidovic. "Leadership walks, that not only demonstrate our passion to improve safety, but a leader's commitment to make change rather than delegate to others to improve safety or wait for someone else to fix the issue, will be introduced."

The Home is currently in the process of finalising two key plans, covering Safety and Transformation; and addressing Occupational Violence and Aggression.

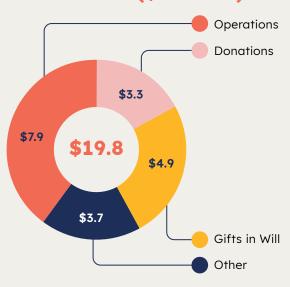
Ways we are helping our staff reach their potential:

- De-escalation training
- Resilience workshops
- · Mental Health First Aid
- Safety performance improvement, focussing on: Leadership, behaviours, empowerment, critical risks management
- Cultural and physical assessments of the work environment
- Competency training for safe task implementation.

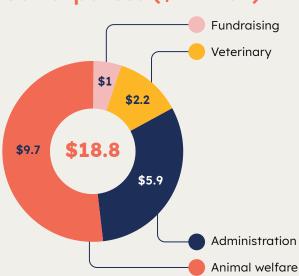
2020/2021

KEY FINANCIALS

Our income (\$ million)



Our expenses (\$ million)



The Lost Dogs' Home Expenditure trend



The Lost Dogs' Home full financials are available at www.dogshome.com or in hard copy by request via email at info@dogshome.com

Statement of profit or loss and other comprehensive income For the year ended 30 June 2021

Note	2021	2020 restated \$
Revenue and other income		
Revenue from continuing operations 3	7,947,266	8,128,530
Donations income	3,268,469	3,031,968
Gifts in will income	4,901,783	6,799,330
Government grants	3,293,443	1,455,500
Other income 4	368,099	442,489
	19,779,060	19,857,817
Expenses		
Animal welfare expenses	(9,724,826)	(11,576,746)
Fundraising expenses	(963,915)	(617,260)
Veterinary expenses	(2,175,503)	(2,242,833)
Administration expenses	(5,907,433)	(5,421,600)
	(18,771,677)	(19,858,439)
Surplus/(Deficit) for the year attributable to the members of The Lost Dogs' Home	1,007,383	(622)
Other comprehensive income/(loss)		
Items that will not be reclassified subsequently to profit or loss		
Change in fair value of financial assets measured at fair value through other comprehensive income	1,087,967	(616,538)
Other comprehensive income/(loss) for the year	1,087,967	(616,538)
Total comprehensive income/(loss) for the year attributable to the members of The Lost Dogs' Home	2,095,350	(617,160)

The above statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes.

Statement of financial position

As at 30 June 2021

			2020
	Note	2021 \$	restated \$
Assets	11010	•	•
Current assets			
Cash and cash equivalents	6	6,514,424	5,519,524
Trade and other receivables	7	662,116	1,193,295
Inventories	8	140,516	164,365
Other assets		213,308	170,214
Total current assets		7,530,364	7,047,398
Non-current assets		· ·	· · · · · · · · · · · · · · · · · · ·
Financial assets	9	9,806,993	7,124,038
Intangible assets	10	20,648	-
Property, plant and equipment	11	13,689,308	14,184,513
Right of use assets	12	30,247	-
Total non-current assets		23,547,196	21,308,551
Total assets		31,077,560	28,355,949
Liabilities			
Current liabilities			
Trade and other payables	13	922,994	505,693
Provisions	14	957,202	779,091
Lease liability - Right of use assets	12	10,053	-
Total current liabilities		1,890,249	1,284,784
Non-current liabilities			
Provisions	14	80,565	63,986
Lease liability - Right of use assets	12	20,194	-
Total non-current liabilities		100,759	63,986
Total liabilities		1,991,008	1,348,770
Net assets		29,086,552	27,007,179
Equity			
Reserves	15	3,578,658	2,455,500
Accumulated surplus		25,507,894	24,551,679
Total equity		29,086,552	27,007,179

The above statement of financial position should be read in conjunction with the accompanying notes.

Statement of changes in equity

For the year ended 30 June 2021

	Reserves \$	Accumulated surplus	Total equity
Balance at 1 July 2019	2,980,825	24,643,514	27,624,339
Profit for the year restated	-	(622)	(622)
Other comprehensive income	(616,538)	-	(616,538)
Total comprehensive income for the year restated	(616,538)	(622)	(617,160)
Other equity movements	91,213	(91,213)	-
Balance at 30 June 2020 restated	2,455,500	24,551,679	27,007,179
Balance at 1 July 2020	2,455,500	24,551,679	27,007,179
Profit for the year	-	1,007,383	1,007,383
Other comprehensive income	1,087,967	-	1,087,967
Total comprehensive income for the year	1,087,967	1,007,383	2,095,350
Other equity movements	35,191	(51,168)	(15,977)
Balance at 30 June 2021	3,578,658	25,507,894	29,086,552

The above statement of changes in equity should be read in conjunction with the accompanying notes.

Statement of cash flows

For the year ended 30 June 2021

	0001	2020
Note	2021 \$	restated \$
Cash flows from operating activities		
Receipts from customers (inc GST)	8,514,556	9,160,631
Payments to employees and suppliers (inc GST)	(17,421,369)	(20,140,023)
	(8,906,813)	(10,979,392)
Donations received	3,268,469	3,031,968
Gifts in wills received	4,202,943	6,799,330
Government grants received	3,293,443	958,500
Interest received	12,578	3,660
Net cash from/(used in) operating activities	1,870,620	(185,934)
Cash flows from investing activities		
Payments for investments	(1,150,131)	-
Payments for intangibles	(22,497)	-
Payments for property, plant and equipment	(254,807)	(1,224,427)
Proceeds from disposal of investments	273,193	707,134
Proceeds from disposal of property, plant and equipment	7,455	-
Dividends received	271,067	373,069
Net cash used in investing activities	(875,720)	(144,224)
Net increase/(decrease) in cash and cash equivalents	994,900	(330,158)
Cash and cash equivalents at the beginning of the financial year	5,519,524	5,849,682
Cash and cash equivalents at the end of the financial year 6	6,514,424	5,519,524







The Lost Dogs' Home Headquarters

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www.dogshome.com

