To adhere to the state and federal government advice on social distancing we have adjusted both our adoptions and reclaims process to an appointment only system until further notice. Please regularly check our website for updated hours of operation: https://dogshome.com/contact-us

We have increased the level of cleaning across our entire premises to further promote the safety of people visiting us.

Our vet clinic has also adjusted their operations to ensure health and safety is paramount for all staff, clients and animals. More detail can be found in the table below.

Staff that can work from home are doing so where possible.

WE ASK OUR VISITORS TO SUPPORT US BY

- Showing patience & support for our hard working staff.
- Understanding that our vet clinic is operating during unusual circumstances.
- Only one visitor in the room during all appointments and maintain 1.5m distance during the visit where possible. This applies to adoptions and reclaims.
- Using the hand sanitiser we have provided when you enter and leave the premises.
- Maintaining a safe distance from other people attending for services.

PLEASE DO NOT VISIT US IF

- You are experiencing cough, cold, fever or flu like symptoms
- You have tested positive for COVID-19
- You have been in contact with a person who has tested positive to COVID-19
- You have returned from overseas in the last 14 days

FOR A DETAILED LIST OF OPERATIONAL ADJUSTMENTS WE HAVE PUT IN PLACE PLEASE READ ON

Thank you for your understanding, cooperation and patience as response times are longer than usual.

Please also forgive us for not shaking your hand or give you a hug at the moment - it’s not personal!

Clearly the situation is rapidly evolving, and we will provide updates as required.
Since our official opening in 1913, The Lost Dogs’ Home has been a voice for animals without owners caring for thousands of cats and dogs each year. Pioneers for fair animal laws, we continue to work on the front line to reduce the number of lost, abandoned and stray cats and dogs.

We rely on public support to run services and programs, including: proactive adoption, foster care, behaviour rehabilitation, low cost desexing and microchipping, and the promotion of better pet ownership through education.