# Annual Report

## The Lost Dogs' Home

Annual Financial Statement for the Year Ended June 2019





When we adopt a dog or any pet, we know it is going to end with us having to say goodbye, but we still do it. And we do it for a very good reason: They bring so much joy and optimism & happiness. They attack every moment of every day with that attitude.

-W. Bruce Cameron



## **01. Introduction**

## We are their voice when they have no owners to speak out for them.

## Welcome to The Lost Dogs' Home, one of Australia's oldest and most respected animal shelters.

Since 1910, the Home has created a safe haven for stray, abandoned and injured dogs and cats.

Our philosophy is simple – to find a loving, welcoming home for as many of these animals as possible by providing warm pens, special diets, exercise and socialization, behavioural training, fostering and veterinary care.

This takes time, selfless volunteers and dedicated staff to give the many animals who come to us annually, stability, warmth and love at our North Melbourne and Cranbourne shelters.

We are their voice when they have no owners to speak out for them.

The journey of the animals in our care often begins when they are at their most helpless:

- Kittens left in shoe boxes at our gates
- Puppies found wandering in the streets near our shelters
- Dogs severely maltreated, or needing urgent vet treatment
- Cats abandoned in local parks and industrial areas
- Pets surrendered when their owners are no longer there.

Their journeys however are of hope, and the love and care they find at our Shelters before moving onto new kennels and scratching poles. The stories you will enjoy the most are those of pets reunited with their families or finding families to call theirs forever. The story of every puss or pooch is different and that's why, in a city of 5 million people, The Lost Dogs' Home takes the time to care.

At the Home, we believe the animals choose who will adopt them, rather than humans selecting their animal companion. It's that sixth sense that only animals possess, along with their ability to love unconditionally, to forgive, and to always be there for us.

Please enjoy our animals' stories, and if you're inspired to help us, then come on over.

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Tina arrived at our shelter in a shoe box



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None of this is possible without the generosity of the many wonderful people who donate to The Lost Dogs' Home.

## 02. Chair's Report



Simon Greaves, Chair

This has been another year where the Home has experienced a significant change to its Board and management team yet I am pleased that the Home has continued to successfully deliver on its purpose of looking after lost dogs and cats, returning them to their owner where possible while finding new homes for others.

During the year we looked after 17,166 cats and dogs, finding positive outcomes for 91.4 % of dogs, and 51 % of cats. This achievement, which is close to last year's record performance, during a period of change reflects the skill, professionalism and commitment of staff and volunteers to The Lost Dogs' Home. The Board and our four-legged clients thank them for this.

Of course, there is more to do if we are to reach our long-term aspiration of finding a forever home for every dog and cat entering our care.

I should also note that we also cared for a horse, a cow, fifteen sheep and a range of other farm and companion animals and birds during the year.

None of this is possible without the generosity of the many wonderful people who donate to The Lost Dogs' Home, particularly benefactors who leave substantial bequests in their wills. We cherish these gifts and use them wisely. As a result, the Home is in a sound financial position and we are poised to use these funds to improve the level of accommodation that we offer to all the animals that come into our care.

I will also take this opportunity to thank our Directors who resigned during the year. Mrs Prue Gillies left the Board in July after 7 years of service, including 4 years as Chair. She worked tirelessly to improve the welfare of animals and donating extensively to our cause. The Board offers Prue our sincere thanks for her leadership and her legacy of leaving the Home poised to enter a period of improvement and positive change. Mr Rob Donato, a member for 3 years also resigned from the Board in July, and we farewelled Peter Harrison and Richard Cameron in October. All have contributed to the strong position we find ourselves in and have made significant contributions to the governance of the Home.

The flip side of losing old colleagues is that they are replaced with new ones. At the AGM you will meet the four new Directors elected to the Board. They are all people with broad experience in management and governance and bring specific skills that will be help us navigate the next part of the Home's development. I am also pleased to introduce to you our new CEO, Mr Grant Robb, who comes to us with success and experience in a similar role with our counterparts in South Australia.

The Board and Management of The Lost Dogs' Home are renewed and committed to furthering the outcomes and welfare of the animals which come into our care.

Thank you again for your ongoing support.

Simon Greaves Chairman

## **03. Happy Adoptions**

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Thank you to the many families and individuals who opened their homes to animals from our shelters each year.

Animals sleeping in drains, hanging around supermarket bins for food, injured and alone – before they were rescued. Many owners will contact us after many months, even years, to share how their adopted cats or dogs have enriched their lives.

In truth, the thanks belong to the tens of thousands of Victorians with warm hearts who can see the beauty and possibility in each animal.

The smiling faces tell stories of hope, belonging and love.

## 04. CEO's Report



Grant Robb, Chief Executive Officer

When you enter the gates of our North Melbourne and Cranbourne shelters, you experience the legacy of thousands of passionate supporters over our 109 year history.

It's also the legacy of over a million stray rescued animals that have been cared for, reunited and rehomed.

While our mission remains constant in compassionately caring for lost and unwanted animals to enhance their lives in our community, at the forefront of our organisation is governance and stewardship.

As former President of Animal Welfare League Australia, and Chief Executive of Animal Welfare League SA, I've had the opportunity to join national leaders to create strategic policy change in animal welfare. It is a privilege to now lead The Lost Dogs' Home into our next exciting stage, as Australia's leader in animal welfare.

The benefactors of our past would be proud that their support has built an organisation with the care of animals at its core. It is worth remembering that The Lost Dogs' Home started in response to the mass of strays in the 1900s in Melbourne.

In the 21st century, our strategy is Pathways, being a unique response for each and every animal to come into our care. Whether it be months of veterinary care, rehabilitation or behaviour training, The Lost Dogs' Home is committed to providing our animals with the best pathway possible.

Animals such as Batman, a stray Jack Russell found wandering

local streets who was lovingly fostered after receiving medical treatment. Or Sophie the stray cat who received ear surgery from our wonderful vet staff before being adopted by her forever family. Then there's Eevee on our back cover, whose boundless energy and puppy love warmed the hearts of the vets, nurses and staff who nurtured her back to full health.

Our staff show a dedication, passion and resilience which surpasses the ethic of most workplaces.

Our volunteers are happy to care for, clean, walk and talk to pets which are not their own.

Our supporters walk alongside us through thick and thin.

Please enjoy The Lost Dogs' Home journey in the 2018/2019 Annual Report. I thank you all.

**Grant Robb** Chief Executive Officer

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## 05. Service

## Angus's Journey to a New Home

## In 2018-19, 7,423 dogs, 9,743 cats plus cows, chickens, rabbits, and even the odd ferret were cared for at our shelters in North Melbourne and Cranbourne. Each has a different story.

They may have been be brought in by local council rangers as strays, or by members of the public, owners who can no longer care for them.

You may not realise just how much time, skill and attention our staff and volunteers spend on readying cats and dogs for new homes. Regardless of the cost, or length of time, The Lost Dogs' Home puts the welfare and care of each animal at its outcome.

We hope you enjoy reading about Angus, who found hope and love on his own Lost Dogs' Home journey.

When Angus was found wandering the streets between last Christmas and New Year, the 8 year-old Staffordshire Terrier was thirsty, gaunt and terrified.

With no microchip or Council tag to identify him, our Admissions Team tried in vain to find the owner, even contacting local vets and checking lost pet notice boards online.

At The Lost Dogs' Home, our greatest desire is that each cat or dog be reunited with their owner, or if not, to be given the chance to heal and recover in safety.

After eight days, poor Angus was still alone - no owner had come forward to claim him. Inevitably, the weeks over Christmas and New Year are always the busiest at the shelter. Pets left to fend for themselves in back yards or be cared for by friends or neighbors become easily disoriented and frightened and escape to search for their owners.

While preparing a warm, safe space for Angus, and feeding him age-appropriate foods, the Kennel Team observed that the poor dog became easily stressed by loud noises such as fireworks or summer thunderstorms. He needed to feel secure, and our volunteers gave him soft, cool blankets to assist as he rested his body from a life as a stray.

By February, Angus started the first of several vet treatments. Our Shelter Vets had to remove nine of his teeth, rotting in his gums. He was also desexed, as are all the animals in the Shelter.

He recovered in the cosy home environment of one of our dedicated volunteer Foster Carers, who quickly noticed that he was limping on his back leg. Could it be cruciate ligament damage caused by Angus trying to jump and escape the sound of fireworks, our staff wondered?

In animals, cruciate ligament damage requires extensive and expensive specialist surgery. Angus was taken to a specialist Orthopedic vet clinic, and diagnosed with a complete cruciate rupture, a major operation for a medium size dog, who was also experiencing trauma as a former stray animal.

At first, the operation seemed a success, but despite medication and specialist care, Angus wasn't coping post-surgery. Our Behaviour Team was brought in to assess his movements, responses and relationships.

Life for Angus only got tougher. In April, an observant foster carer recognised that Angus was in considerable pain. The decision was made for Angus to be sent again to the external specialist vet to help with his rehabilitation.

During his hydrotherapy and physiotherapy sessions, Angus's Hydrotherapist detected that his legs were bowing, and muscular atrophy had commenced. Another specialist Orthopedic operation was on the cards for Angus, who was also dragging his toes on the same troublesome left leg. Another vet assessment detected a luxating patella, therefore another operation.

Staffies are usually bouncy, enthusiastic dogs regardless of their age, and Angus was restricted to quiet, two-minute walks on lead only with his foster carer or dog walking volunteers. His movement was further restricted by his surgical wound from the first operation not healing properly.

By June, in the depths of a cold winter, Angus was in constant pain. Our Volunteers provided him with copious warm, clean bedding and companionship to help his rehabilitation. It was the least we could do. Angus was transferred to a large dog condo to help contain him during thunderstorms - the Behaviour Team recommending he would be reassured in a smaller, comfortable space. In July, Angus was prepared for his next surgery, once again at a specialist vet clinic. This time a plate was removed from his leg, and a tibial crest transposition



thunderstorms and fireworks but now he has reassuring arms to hold him, and a kind voice to shelter him through life's storms.



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When he saw our little black Angus curled up on his favourite blanket, it was love at first sight. operation. Thank goodness for yet another dedicated volunteer foster carer who gave him 24/7 care, administering his medication during this difficult period.

Finally, in August, there was light at the end of the tunnel for Angus, one of the Shelter's longest stayers. The Vet, Pathways, Behaviour and shelter teams created a plan for Angus moving forward, enabling him to heal, and after eight months to move onto a forever home.

His rehabilitation was strict – gradual walks, no ball games, and definitely no catch and fetch with his favourite squeaky toy. As Angus approached his senior years, our vets also prescribed a special diet to assist with his joints.

By September, Angus was ready for adoption, his waggy tail doing windmills of joy whenever a visitor approached his pen.

Three major operations, three foster carers, three different vet centres, and the attention and support of every member of the Operations Team at The Lost Dogs' Home brought out the best in a dog who only nine months earlier had been too scared to accept any reassuring words of comfort or a gentle pat.

On 13th September, an older gentleman visited the North Melbourne shelter, looking for a certain type of dog so that they could keep each other company. When he saw our little black Angus curled up on his favourite blanket, it was love at first sight. That same day, Angus had a cosy basket in the corner to call his own. The staff members who had protected him and nurtured him shared more than a few tears of joy. After nine months of constant care, Angus had found a place to belong.

## **06.** Board of Directors



From left to right: Tanya, Simon, Sue, Mitch, Kristine, Sharon, Richard, Kim

#### Simon Greaves Chairman

Simon is an experienced Supply Chain and Manufacturing executive with extensive experience in large businesses.

He started his career managing beer distribution operations for one of the major brewers in the UK before moving to Australia. Subsequent experience has been primarily in the Chemicals businesses of Orica and Ixom. He has had functional responsibility for Safety Health and Environment Management, and Business Improvement teams. He is commercially focused, having experience on senior management teams running business up to 1.5M turnover and control of large operating and capital budgets.

He has had a lifelong interest in the welfare of animals, is a self-proclaimed 'dog' person and has supported the Home for many years. He has two spoilt dogs, the second of which was adopted from the Home.

#### Tanya Khan Deputy Chairperson

Ms Tanya Khan is an association executive and lawyer with 20 years' experience in private, not-for-profit and public sector organisations. Tanya is currently Vice President & Managing Director, Australia and Asia Pacific, for the Association of Corporate Counsel (ACC). In her role Tanya oversees all ACC operations in the region, including initiatives in the areas of membership growth, education, advocacy, development of resources and communications that support ACC's members and advance ACC's visibility and growth. Tanya has a Bachelor of Laws, an MBA from Melbourne Business School and is a life-long animal lover. Tanya is committed to assisting organisations achieve superior commercial and strategic outcomes, and legal and risk profiles, and looks forward to using her extensive experience to help The Lost Dogs' Home deliver on its Strategic Plan objectives.

Tanya was appointed to The Lost Dogs' Home Board in April 2017

#### Sharon Rowland Director

Sharon Rowland is a veterinarian with over 28 years in clinical practice. She holds a Bachelor of Veterinary Science from Melbourne University and a Masters of Veterinary Studies from Murdoch University.

She has international experience, having practised in the UK. New Zealand and North America, both in private and not for profit practices. Currently, Sharon is a partner in a small animal clinic in inner Melbourne.

Sharon brings to the Lost Dog's Home Board a strong passion for animal welfare and the human-animal bond. She looks forward to using her experience to advocate for the animals in the Home's care, and assisting in shaping and guiding the strategy as a member of the Board. Sharon was appointed to the Board in August 2018.

#### Kristine Daniels Director

Kristine is a Senior Manager in ANZ, where she has focused on leading & engaging people to transform an organisation – both in retail sales and in Product / Strategy

Digital Marketing environments. She has recently spent several years as a District Manager, managing 100+ branch staff in regional Victoria. Prior to banking, she worked in organisational change and training. Originally from the US, Kristine has also worked in London and Vietnam. She has an MBA from London Business School, and she is President Emeritus of London Business School's Melbourne Alumni Club.

She is a leader in Beach Patrol Australia, where her dog is an honorary member. An enthusiastic dog lover, Kristine is passionate about improving animal welfare, and briefly volunteered in South Africa for the Centre for Rehabilitation of Wildlife. She is looking forward to bringing her commercial acumen and her large-scale people/operations management skills to the Board. Kristine was appointed to the Lost Dogs' Home Board in July 2019.

#### Sue Noble Director

Sue is a senior executive with more than 33 years' experience in not-for-profit, membership, professional services, higher education, government and small business sectors. Her tertiary qualifications include an MBA, Graduate Diploma of Management, Graduate Diploma in International Trade, Graduate Diploma in Librarianship and Bachelor of Arts. Sue is passionate about animal rights and welfare. She is committed to bringing her marketing, business development, volunteering leadership, stakeholder engagement, change management and governance experience to support the development and delivery of the Lost Dogs' Home's strategic plan.

Sue is the very proud owner of two miniature dachshunds, 10-year old Macy, who Sue rescued, and 3-year old Shadow, a very enthusiast and wilful teenager.

Sue was appointed to the Lost Dogs' Home Board in September 2019.

#### **Mitch Hancock**

#### Director

Mitch Hancock is a Director at BlueRock, a multi-divisional professional services firm for entrepreneurial business'. Having spent 8 years in the role Mitch provides strategic advisory and compliance services for privately owned business and not for profit entities. Leading a team of accountants in the Melbourne based office, Mitch is actively involved in the business development strategy of the firm as well as business planning initiatives under the various strategic pillars of the firm.

Mitch has a Bachelor of Commerce with a major in Business Management and is a qualified Chartered Accountant with a certificate of Public Practice. As an all round animal lover Mitch is looking forward to overlaying his experience in business and the not for profit sector to help achieve the vision of the home. Mitch was appointed to The Lost Dogs' Home Board in October 2019.

# **GG** We're here because we love animals as much as those who adopt them.

#### Kim Flanagan Director

Kim Flanagan is the Chief Operating Officer of New Age HSE Services a respected management consulting company. He is also a Non-Executive Director for AGECOM Enterprises Limited (Bendigo Community Bank), Chair of their People, Performance, Governance and Risk Committee and a Non-Executive Director of Alexandra District Health Service.

Kim has worked in both Federal and State Government Business Enterprises and departments such as the Department of Health and Human Services and the Westgate Tunnel Authority. He has also been an Executive in the private sector with companies such as BHP. Finemore Holdings Limited, the Ford Motor Company of Australia, UGL Limited and NBN Co.

Kim has a bachelor's degree in social science majoring in Physiology and Sociology as well as a Diploma of Business Management. He is trained in Six Sigma and Lean philosophy, Six Sigma Project Champion and is an accredited Exemplar Global Master Auditor. He is also a Fellow of the Institute of Logistics and Transport Member of Australian Institute of Company Directors and a Fellow of the International Safety, Quality & Environment Management Association.

Kim was appointed to the Lost Dogs' Home Board in September 2019.

07. More Happy Stories

## **07. Animal Care Statistics**







#### Total Incoming (both sites)

17,547





**08. Yearly Statistics** 

## **08.** Financials

The Lost Dogs' Home full financials are available on our website at www.dogshome.com or in hard copy by request via email at info@dogshome.com

## Statement of profit or loss and other comprehensive income

| Statement of profit or loss and other<br>comprehensive income | Notes | 2019<br>\$  | 2018<br>\$  |
|---|-------|-------------|-------------|
| Revenue from continuing operations                            | 3     | 11,375,789  | 12,236,747  |
| Other Income  | 4     | 8,899,736   | 7,838,220   |
| Veterinary clinic expenses                                    |       | (4,660,240) | (4,804,130) |
| Fundraising expenses  |       | (727,969)   | (1,175,880) |
| Shelter and Council contract expenses                         |       | (7,276,928) | (6,376,512) |
| Administration expenses                                       |       | (5,043,179) | (4,502,981) |
| Surplus for the year  |       | 2,567,209   | 3,215,464   |

| Other comprehensive income (OCI)  |       |           |           |
|---|-------|-----------|-----------|
| Items that will not be subsequently reclassified to profit or loss          |       |           |           |
| Changes in fair value of financial assets<br>held at fair value through OCI | 13(a) | 336,722   | (80,126)  |
| Total comprehensive income for the year                                     |       | 2,903,931 | 3,135,338 |

The above statement of profit or loss and comprehensive income should be read in conjunction with the accompanying notes..

#### **Balance Sheet**

| Balance Sheet   | Notes            | 2019<br>\$           | 2018<br>\$ |
|---|------------------|----------------------|------------|
| ASSETS  |                  |                      |            |
| Current assets  |                  |                      |            |
| Cash & cash equivalents   | 6                | 5,849,682            | 7,914,155  |
| Trade & other receivables   | 7                | 904,439              | 813,404    |
| Inventories   | 8                | 171,541              | 77,464     |
| Total current assets  |                  | 6,925,662            | 8,805,023  |
| Non-current assets  |                  |                      |            |
| Financial assets  | 9                | 8,447,710            | 4,091,773  |
| Property, plant and equipment                                       | 10               | 13,644,359           | 13,891,693 |
| Total non-current assets  |                  | 22,092,069           | 17,983,466 |
| Total assets  |                  | 29,017,731           | 26,788,489 |
| LIABILITIES<br>Current liabilities                                  |                  |                      |            |
| Trade and other payables  | 11               | 579,751              | 1,037,598  |
| Provisions  | 12               | 764,957              | 922,065    |
| Total current liabilities   |                  | 1,344,708            | 1,959,663  |
| Non-current liabilities   |                  |                      |            |
| Provisions  | 12               | 48,684               | 108,418    |
| Total non-current liabilities                                       |                  | 48,684               | 108,418    |
| Total liabilities   |                  | 1,393,392            | 2,068,081  |
| Net Assets  |                  | 27,624,339           | 24,720,408 |
| EQUITY<br>Financial assets reserve<br>Strategic initiatives reserve | 13 (a)<br>13 (b) | 413,616<br>2,567,209 | 76,894     |
| Retained earnings   | 13 (c)           | 24,643,514           | 24,643,514 |
| Total Equity  |                  | 27,624,339           | 24,720,408 |
|   |                  |                      |            |

The above balance sheet should be read in conjunction with the accompanying notes.

### Statement in changes of equity

| Statement in changes of equity   | Financial<br>assets<br>reserve<br>\$ | Strategic<br>initiatives<br>reserve | Accumulated<br>surplus<br>\$ | Total<br>equity<br>\$ |
|--|--------------------------------------|-------------------------------------|------------------------------|-----------------------|
| Balance as at 1 July 2017  | 47,052                               | -                                   | 21,538,018                   | 21,585,070            |
| Total comprehensive income for the year  | (80,126)                             | -                                   | 3,215,464                    | 3,135,338             |
| Reclassification of derecognised<br>financial assets to retained<br>earnings                             | 109,968                              | -                                   | (109,968)                    | -                     |
| Balance as at 30 June 2018   | 76,894                               | -                                   | 24,643,514                   | 24,720,408            |
| Total comprehensive income for the year  | 336,722                              | -                                   | 2,567,209                    | 2,903,931             |
| Transfers between reserves<br>Allocation to strategic initiatives<br>reserve from accumulated<br>surplus | -                                    | 2,567,209                           | (2,567,209)                  | -                     |
| Balance as at 30 June 2019   | 413,616                              | 2,567,209                           | 24,643,514                   | 27,624,339            |

The above statements of changes in equity should be read in conjunction with the accompanying notes.

#### **Statement of Cash Flows**

| Statement of cash flows                                   | Notes | 2019<br>\$   | 2018<br>\$   |
|---|-------|--------------|--------------|
| Cash flows from operating activities                      |       |              |              |
| Receipts from customers (inclusive of GST)                |       | 8,941,119    | 9,422,807    |
| Payments to suppliers and employees<br>(inclusive of GST) |       | (18,740,034) | (17,029,006) |
| Fundraising proceeds                                      |       | 3,164,740    | 3,827,999    |
| Legacies received   |       | 8,289,993    | 6,796,467    |
| Interest received   |       | 41,610       | 66,928       |
| Net cash inflow from operating activities                 |       | 1,697,428    | 3,085,195    |
| Cash flows from investing activities                      |       |              |              |
| Payments for property, plant and equipment                |       | (310,819)    | (247,114)    |
| Proceeds from sale of property, plant and equipment       |       | 2,564        | 676,500      |
| Proceeds from disposals of financial assets               |       | 794,443      | -            |
| Payments for purchases of financial assets                |       | (4,642,660)  | (108,948)    |
| Dividends received  |       | 394,571      | 308,898      |
| Net cash inflows from investing activities                |       | (3,761,901)  | 629,336      |
| Cash flows from financing activities                      |       | -            | -            |
| Net increase in cash and cash equivalents                 |       | (2,064,473)  | 3,714,531    |
| Cash and cash equivalents at beginning of the year        |       | 7,914,155    | 4,199,624    |
| Cash and cash equivalents at end of the year              | 6     | 5,849,682    | 7,914,155    |

The above statement of cash flows should be read in conjunction with the accompanying notes.

**09. Funders & Supporters** 

Thank you to you all. The giant footsteps of your legacies are with us every day.

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For close to 110 years, The Lost Dogs' Home has been able to rehome the lost, injured and abandoned animals of Victoria thanks to tens of thousands of supporters who cared.

School children have emptied their piggy banks for puppies.

High school students have conducted fundraising drives to purchase cat enrichment toys.

Individuals have travelled great distances on public transport to share a little extra for the animals at Christmas.

Our PAWS supporters never waver with their support, knowing that each month their gift directly funds the care of our dogs and cats.

People whose animals were their trusted companions, have supported our new shelters and cat condos with generous and humbling bequests.

Our public vet service, Frank Samways in Boundary Road, was a mere dream until a gentleman who shared our vision, funded it to care for animals. Grants from trusts and foundations have given us the chance to take our cat desexing program beyond North Melbourne and Cranbourne, creating a mobile vet service so people who love cats, but cannot afford to have them desexed, have that cost greatly reduced.

Our corporate supporters arrive unexpectedly with dry pet food, blankets, special treats, squeaky toys. You've never seen anyone as excited by a tonne of dog kibble and squeaking piggy toys as our staff!

Thank you to you all. The giant footsteps of your legacies are with us every day.

Preparing a dog or cat to be adopted into a new family, to re-enter the big, wide world after injury and trauma and fear, takes an army of volunteers and professionals, and dedicated staff. And you.

Thank you for caring.





## 10. Support

# How can you support us?

### Why, thanks for asking. After all, who doesn't love helping stray or abandoned dogs or cats?

Over nearly 109 years, The Lost Dogs' Home has relied on supporters and volunteers who care for the welfare of lost and injured animals. Please call us on 03 9329 2755 as we'd love to talk to you about how you can help.

#### Volunteer

Volunteers are valued members of our community who kindly donate their time to support the day-to-day operations of The Lost Dogs' Home. They help us change the lives of the thousands of animals that come into our care each year. Put simply – we couldn't do it without them! We offer a variety of volunteer opportunities to suit different skillsets. If you want to get involved and make a difference, volunteering at The Lost Dogs' Home is a great way for you to do this while you gain experience in the animal welfare sector and meet like-minded people. Visit our website for current vacancies or email us on volunteering@dogshome.com.

#### Schools and Community Organisations

Thank you to the many schools and community groups who collect food, squeaky toys and blankets for our animals. With animals delivered to the shelters each day, we can never have enough.

#### **Fostering Animals**

Following surgery, behaviour training or long stays in the kennels waiting for their new forever family, our animals need a short break from shelter life. That's where our selfless Foster Carers give their all, providing a temporary home away from home for dogs and cats needing a little extra attention and care. It's so rewarding, and helps us to understand their personality and needs going forward. If you would like to know more about our foster program please contact our friendly Pathways team on (03) 9321 8786 or email pathways.team@dogshome.com

#### **Corporate Support**

Our diverse range of corporate supporters all adore animals! Marketing campaigns and fundraising events linked to dogs and cats never fail to bring in the support of customers and boost staff morale. We love collaborating to help fundraise for and promote The Lost Dogs' Home and responsible pet ownership.

Please get in touch with fundraising@dogshome.com to find out how we can partner up and contribute to your Corporate Social Responsibility, we'd love to hear from you.

#### **Become a Paws Supporter**

Animals arriving at the home have suffered long and difficult journeys as strays or abandoned pets. They require detailed cleaning and grooming, urgent vet operations, immunisations, desexing, special diets, or behaviour training. That's just the start of their journey at The Lost Dogs' Home - their new owners just have to love them as part of the family. Our PAWS Supporters directly contribute to animal care, and when a doggie wags his tail with delight or a cat purrs contentedly, that's a great reward.

#### A Gift in your Will

If animals have made your world a better place, why not let your legacy live on with a gift in your will to be used for a specific purpose at our shelters.

You and your own pets will be honoured over the decades with a plaque on our THANK YOU wall, remembering your own care and concern for lost, abandoned and surrendered pets.

#### Have an Idea to Share?

Then let us know! As a community shelter, working with 16 Councils throughout Victoria, chances are we have cared for animals in your wider neighbourhood. Please don't hesitate to call.

A stray found by the local council, Eevee had hair follicles embedded in her eye, requiring delicate eye surgery and intensive medical treatment.

Lovely Eevee was quickly adopted into a loving family where her true nature shone through. She's our back Cover Girl too!

#### The Lost Dogs' Home

(A company limited by guarantee) ABN 84 004 789 726

Shelter and Adoptions 2 Gracie Street North Melbourne VIC 3051 Tel 03 9329 2755 info@dogshome.com.au

**Shelter and Adoptions** 920 Thompsons Rd Cranbourne West VIC 3977 03 9702 8055

Frank Samways Vet Clinic for public vet services and animal grooming

1 Boundary Rd North Melbourne VIC 03 8379 4498 vetclinic@dogshome.com.au