



Frequently Asked Questions

Mobile Cat Desexing Service

Mobile Cat Desexing Service (intro)

There are many reasons why pet cats remain undesexed, but it is not because their owners do not care for them. We understand the cost of veterinary surgery can mean months of saving for some families, during which time a cat can produce a litter of kittens that may end up in an animal shelter or face life on the streets.

Desexing can have a number of benefits on a cat's health and behaviour. By having your cat desexed, you will be reducing his or her chance of developing certain types of cancer. The urge to mate will also be eliminated, lessening the occurrence of some undesirable and territorial behaviours

What is the MADi Mobile Pet Care winnebago?

The MADi Mobile Pet Care winnebago is a fully-equipped mobile vet surgery, featuring an air-conditioned surgery area, preparation area and 12 cat recovery cages.

Our caring and compassionate mobile veterinary team has extensive knowledge and vast experience in cat desexing surgery procedures.

All instruments are sterilised prior to use and our mobile theatre provides a sterile environment for your cat's surgery.

How much does the mobile cat desexing service cost?

The cost for cat owners varies between \$50 - \$75 per cat - reduced from \$165 for females and \$115 for male cats (based on Frank Samways Vet Clinic prices). This heavily discounted rate is subsidised by our generous donors and local councils.

Included in the offer is a complimentary microchip, and registration with the Council.

Some events offer further council-subsidised concessions - please refer to specific event promotional flyers for details.

The events are Council specific so only residents of the Council we are partnering with at the time can take advantage of the special offer.

If customers book in outside of that Council, they will be contacted and removed accordingly from the booking system.

Is it the same price for both males and females?

Yes - although the cost to desex a female is generally greater, we are pleased to offer the same discounted price for both male and female cats.

When will the mobile cat desexing service next be coming to my area?

To find out when the mobile cat desexing service will be coming to your area, please email events@dogshome.com for further information, or refer to The Lost Dogs' Home internet under the 'What's On' tab.

Demand is very high and places do fill quickly, so we advise you to book your appointment as soon as possible to avoid disappointment.



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How do I book my cat in for desexing surgery?

Bookings and secure payment can be made online via the Trybookings website.

Demand is very high and places do fill quickly, so we advise you to book your appointment as soon as possible to avoid disappointment.

For further information, please contact the Mobile Pet Care Coordinator on 9329 2755 or events@dogshome.com.

How old does my kitten/cat need to be?

Our mobile service accepts cats from nine weeks old, aged up to eight years. Kittens must weigh a minimum of 800grams.

Cats become fertile as early as four months of age and a single female can produce an average of three litters of kittens per year, so it's important that you desex your cat as early as possible.

My cat is pregnant / just had kittens. When can she be desexed?

Please contact us on 9329 2755 for further information and to discuss your individual situation.

A female may be nursing one litter while pregnant with another, so it is important that your cat is kept indoors and away from cats of the opposite sex during this period.

A pregnant cat may be desexed by our mobile service for an additional fee of \$25, which is payable in cash on the day.

Generally in this situation, a female cat can be desexed as soon as the kittens are weaned (5 - 6 weeks old).

The event I want to go to is already booked out. Can I go on a waiting list?

Demand is very high and places do fill quickly.

To be placed on our waiting list, please send an email to events@dogshome.com and include your name, phone number, suburb and cat details.

Can I make payment on the day?

No – a credit card payment must be made at the time of booking to secure your appointment.

Can I hold a booking time?

No – due to high demand, unfortunately holds are not available and a booking will not be confirmed until payment is received.

What is your cancellation policy?

If you can no longer make your appointment, please contact us as soon as possible so that we have the opportunity to offer your appointment to another cat.

If you need to cancel your cat's appointment, please do so at least 24 hours before the admission time to receive a full refund.

If cancelled within 24 hours of your appointment time, you will not receive a refund.

This includes the following reasons:



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- your cat is already desexed
- you cannot catch your cat on the morning
- you are unable to attend your appointment for any reason

What is involved in a cat desexing surgery?

Once your cat has been checked over and deemed suitable for surgery, our veterinarian will give your cat a general anaesthetic. It's important that your cat's stomach is empty for surgery, and you will be asked to remove food from 8pm the night before and to keep your cat indoors so that it cannot hunt.

The veterinarian will make a small incision and remove part of your cat's reproductive system – this is generally called spaying in females and neutering in males. Your cat will receive stitches/sutures, fluids to assist with recovery and pain relief medication, along with constant monitoring by our experienced veterinary team.

At discharge/collection time, you will also be provided with post-operative care information by our veterinary nurse.

Please note that our mobile service does not offer a pre-anaesthetic blood profile to check your cat's organ health. You are welcome to have this test performed at your local veterinarian prior to the day.

What time can I pick my cat up on the day?

Your cat's discharge/collection time will be sometime between 10:30am and 5:00pm, depending on when your cat is scheduled for surgery that day. This will be discussed further at your admission appointment. You will also receive a phone call from our veterinary nurse when your cat has recovered and is ready to go home, and you must be available to collect the cat as soon as called.

Can you do vaccinations as well as desexing on the same day?

Our mobile service is not offering vaccinations at this time; however we encourage you to visit your local veterinarian for vaccinations and a check-up.

Do you offer a mobile desexing service for dogs too?

At the moment MADI's main focus will be cat desexing. Due to space limitations, MADI is not able to cater to medium/large dogs for desexing surgery.

The National Desexing Network has information on low-cost desexing opportunities throughout Australia for both dogs and cats – please visit www.ndn.org.au for further details.

Can I book on behalf of a friend?

Bookings can be made on another person's behalf as long as the person making the booking has all relevant details, e.g. full name, DOB, address, etc.

Written permission needs to be provided by the owner if someone else is dropping off and / or collecting an animal on their behalf.

What documentation is required on the day?

The only documentation owners will need to bring along on the day is a copy of their online booking confirmation.

Customers can bring along their veterinarian documentation if related to specific medical conditions.

If the cat has a pre-existing microchip, the owners are encouraged to bring along proof of ownership on the day.



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What additional services does your mobile desexing service offer?

The following services can be requested and paid in cash on the day;

- Flea and worming - \$15.00 (for one month)
- For female cats – Intradermals (dissolvable sutures) - \$10.00
- Elizabethan collars - \$7.50
- FIV Tests (for cats 6 months and over) - \$20.00