



One of the Home's most important services is our adoption program. Our aim is to place our animals into loving homes with well-prepared and informed owners.

## Frank Samways Veterinary Clinic Opening Hours

**Monday to Friday:**  
8:00am - 7:00pm

**Saturday:**  
9:00am - 4:00pm

**Sunday:**  
9:00am - 1:00pm

**Telephone**  
(03) 9329 2755

1 Boundary Road  
North Melbourne VIC 3011

## Frank Samways Veterinary Clinic Vision Statement

*"A complete veterinary diagnostic and treatment centre where clinical expertise, compassion and modern technology combine to provide personalised and expert care to stray animals and companion pets."*

## YOUR RESPONSIBILITIES AFTER ADOPTION

- Firstly, thoroughly read the accompanying dog or cat care booklet;
- Ensure that your pet's desexing stitches are removed 10 – 14 days after surgery. Stitch removal is performed free of charge at Frank Samways Veterinary Clinic. Please check the date on your pet's desexing certificate; and
- Ensure you maintain the vaccinations of your pet. An initial vaccination has been provided to your pet at the time of desexing, a booster vaccination will be required four weeks after this date and then annually for your pet's life.

## YOUR HEALTH COVER

The pet you are adopting has been examined by one of our veterinarians and has been found to be appropriate for rehoming. However, an animal's health status can change over time.

The Lost Dogs' Home offers limited health cover for two weeks from the date of purchase. This health cover relates to diseases that are related to your new pets stay at The Lost Dogs' Home.

To be eligible for the cover, your new pet must be brought back to Frank Samways Veterinary Clinic for examination and you must bring all paperwork with you. Please ring the clinic for an appointment. The Lost Dog's Home is unable to cover the costs associated with veterinary care at any other veterinary clinics.

Your health cover includes respiratory disease (canine cough in puppies or dogs and cat flu in kittens or cats), and gastroenteritis. It also includes any complications related to desexing surgery.

Frank Samways Veterinary Clinic will waive the consultation fees during the initial two weeks. The Veterinarian will discuss any treatments with you. **It is your responsibility to pay for any medications that may be prescribed.**

If your adopted pet is ill or unacceptable to you for any reason during this cover period, you can return the animal for a full refund of the purchase price.

**HEALTH SYMPTOMS TO WATCH FOR: ALL PETS**

**Gastroenteritis** including vomiting and diarrhoea. If the pet is listless, or has diarrhoea with persistent vomiting

**Surgery complications** excessive swelling, redness or a discharge at the surgical site as well as self-trauma (licking or chewing) This requires treatment. If any of these symptoms are apparent please call Frank Samways Veterinary Clinic.

**DOG AND PUPPIES**

**Canine Cough** Signs of canine cough include a dry, hacking cough. It is a highly contagious disease of dogs and puppies. If your dog loses its appetite while suffering from canine cough or develops a discharge from the eyes or nose, you should contact Frank Samways Veterinary Clinic.

**CATS AND KITTENS**

**Respiratory disease (cat flu)** Signs of cat flu include sneezing, coughing, snuffled breathing and runny eyes. It is a contagious disease of cats and kittens. If your cat develops these signs and becomes listless, loses its appetite, won't drink, is very blocked up in its breathing or has an eye irritation, you should contact Frank Samways Veterinary Clinic.



2 Gracie Street  
North Melbourne VIC 3051

**Telephone** 03 9329 2755  
**Fax** 03 9326 5293

info@dogshome.com  
www.dogshome.com  
Twitter: lostdogshome  
Facebook: lostdogshome

Since our official opening in 1913, we have been a voice for animals without owners caring for thousands of cats and dogs each year. Pioneers for fair animal laws, we continue to work on the front line to reduce the number of lost, abandoned and stray cats and dogs.

We rely on public support to run services and programs, including: proactive adoption, foster care, behaviour rehabilitation, low cost desexing and microchipping, and the promotion of better pet ownership through education.