

PRODUCTS AND SERVICES NATIONAL PET REGISTER



National Pet Register was established in 1989 by The Lost Dogs' Home and is now one of Australia's largest and most trusted microchip registers and pet identification service providers. National Pet Register has over 1 million pets on its database and helps reunite over 28,000 lost pets Australia-wide, every year.

National Pet Register Vision

To serve the community by maximising reunions between lost animals and their owners by providing a first class pet identification, recovery and microchip registration service.

National Pet Register Mission

To reduce the number of lost and stray animals by issuing free pet ID tags, registering microchip numbers and conducting microchip events. National Pet Register operates a 24/7 recovery call centre to ensure that all pets have the best possible chance of being reunited with their owner should they become lost. National Pet Register recommends that every pet be identified with a microchip and a National Pet Register free pet ID tag. Pet owners should also register their cat and dog with the local council and place the council tag on their pet's collar.

A microchip is the most effective method of permanently identifying your pet and is a legal requirement in most Australia states. However collar tags such as National Pet Register free ID tags are equally important and effective, helping finders reunite a lost pet with its owner without needing to take it to a shelter or pound.

MICROCHIP REGISTRATION SERVICE

A microchip is approximately the size of a grain of rice and is implanted in the soft scruff of the neck with a sterile needle or implanting device. Each microchip contains a unique identification number which is registered on the National Pet Register database corresponding to the pet's record and owner's contact information. Shortly after a microchip is registered on National Pet Register, the pet owner will be mailed a microchip certificate and a free ID tag. The microchip certificate may be required as proof your pet is microchipped when registering with your local council.

Please note microchip registration is separate from council registration and pet owners need to do both.

To locate a lost pet's owner through its microchip, the pet will need to go to a shelter, pound or veterinary clinic to be scanned by a microchip reader. Staff will then contact National Pet Register and give the microchip number to a customer service operator to look up on the database and provide the owner's contact details.

FREE PET ID TAGS

National Pet Register tags are made from UV stabilised, green nylon and are stamped with a unique identification number and National Pet Register's recovery call centre telephone number. When a lost pet is found, the finder can immediately refer to the tag for the call centre number, quote the unique





Contact National Pet Register Telephone 1300 734 738 Fax 1300 2 734 738

Email info@petregister.com.au www.petregister.com.au



Pet owners can register for a National Pet Register tag online at **petregister**. **com.au.** We accept registrations for all animals that can wear a collar, not just dogs and cats. The free ID tag will be mailed a few days after registration.

PREMIUM ENGRAVED ID TAGS

National Pet Register also offers a range of premium engraved ID tags. A variety of colours and styles are available to purchase from \$14. Order a premium engraved tag by calling 1300 734 738.

RECOVERY SERVICES

Our recovery call centre team turns lost into found 24 hours, 365 days of the year. If a member of the public finds a missing pet, an owner needs advice or wants to update their contact information, they can simply call 1300 734 738 for assistance.

LOST AND FOUND WEBSITE

We provide a free message board at www.lostdogs.com.au, this site is dedicated to lost and found animals within Australia.

COMMUNITY EVENTS

National Pet Register regularly attends community events, expos and festivals issuing free pet ID tags and since 1999, have also run microchipping events for councils in Victoria, New South Wales and Queensland. Microchipping is offered at a subsidised rate of \$25 per animal. Supporting both council and pet owners, National Pet Register microchipping events offer qualified microchip implanters, customer service support, an online booking system, microchip aftercare brochures and immediate microchip registration on the database. A microchip certificate and free pet ID tag is provided to the pet owner on the day of the event. To view upcoming community events, visit: www.petregister.com.au/events.

Our mobile microchipping Winnebago provides a professional setup and a safe and secure indoor space to microchip cats and nervous dogs. Council representatives requiring further information please contact us on info@ petregister.com.au.

NATIONAL PET ID MONTH IDENTIFY | UPDATE | REUNITE

National Pet ID Month is a national month of awareness initiated by National Pet Register to remind pet owners to identify their pets with a microchip, collar tag and to keep contact information current so all lost pets can be returned home. It is timed to coincide with one of the busiest times of the year - the Christmas and summer holidays. For further information about National Pet ID Month, visit www.petidmonth.com.au



2 Gracie Street North Melbourne VIC 3051

Telephone 03 9329 2755 **Fax** 03 9326 5293

info@dogshome.com www.dogshome.com Twitter: lostdogshome Facebook: lostdogshome Since our official opening in 1913, we have been a voice for animals without owners caring for more than 26,000 cats and dogs each year. Pioneers for fair animal laws, we continue to work on the front line to reduce the number of lost, abandoned and stray cats and dogs.

We rely on public support to run services and programs, including; proactive adoption, foster care and behaviour rehabilitation programs, responsible pet ownership education and provide discounted microchipping through National Pet Register.